

ICG Telecom Group, Inc.

ICG Telecom Group, Inc.  
9605 E. Maroon Circle  
Englewood, Co 80112

Kentucky P.S.C. Tariff No. 2  
Original Title Page

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INTRASTATE COMMUNICATIONS SERVICES TARIFF

REGULATIONS, SCHEDULE OF RATES AND CHARGES  
APPLICABLE TO INTRASTATE POINT TO POINT  
COMMUNICATIONS SERVICES FURNISHED BY  
ICG TELECOM GROUP, INC.  
WITHIN THE STATE OF KENTUCKY

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUN 03 1997

PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)  
BY: Stephen D. Bell  
SECRETARY OF THE COMMISSION

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**EXPLANATION OF SYMBOLS**

The following symbols shall be used in this tariff for the purpose indicated below:

- C To signify changed regulation.
- D To signify discontinued rate or regulation.
- I To signify increased rate.
- M To signify a move in the location of text.
- N To signify new rate or regulation.
- R To signify reduced rate.
- S To signify reissued matter.
- T To signify a change in text but no change in rate or regulation.

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**APPLICATION OF TARIFF**

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user communications services over the Company-owned facilities of ICG Telecom Group, Inc. and resold services of other local exchange carriers in the entire state of Kentucky.

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**1.0 DEFINITIONS**

Account Codes: Permits Centrex Stations and attendants to dial an account code number of up to eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

Advance Payment: Part or all of a payment required before the start of service.

Automatic Number Identification (ANI): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

Bit: The smallest unit of information in the binary system of notation.

Communications Services: The Company's intrastate toll and local exchange switched telephone services offered for both intraLATA and interLATA use.

ICG: ICG Telecom Group, Inc., the issuer of this tariff.

Customer or Subscriber: The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Dedicated Inbound Calls: Refers to calls that are terminated via dedicated access facilities connecting the Customer's premises and the Company's POP. This service is offered to the extent facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

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**1.0 DEFINITIONS** (cont'd)

Dedicated Outbound Calls: Refers to service that is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's Point of Presence (POP). The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Dial Pulse (or "DP"): The pulse type employed by rotary dial station sets.

DID Trunk: A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

Direct Inward Dial (or "DID"): A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

Direct Outward Dial (or "DOD"): A service attribute that allows individual station users to access and dial outside numbers directly.

Dual Tone Multi-Frequency (or "DTMF"): The pulse type employed by tone dial station sets.

Duplex Service: Service which provides for simultaneous transmission in both directions.

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to be engaged in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

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**1.0 DEFINITIONS (cont'd)**

In-Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

IXC or Inter-exchange Carrier: A long distance telecommunications services provider.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Mbps: Megabits, denotes millions of bits per second.

Minimum Point of Presence ("MPOP"): The main telephone closet in the Customer's building.

Monthly Recurring Charges("MRC"): The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Multi-Frequency or ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charge ("NRC"): The initial charge, usually assessed on a one-time basis, to initiate and establish service.

On-Switch: An on-switch Customer refers to a Customer that is connected to a Company owned switch for the provision of the Company's local dial tone service. An on-switch Customer may be connected to a Company switch through either a direct connection using Company-owned fiber facilities, or through leased facilities. (N)

Other Telephone Company: An Exchange Telephone Company, other than the Company. (N)

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

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**1.0 DEFINITIONS** (cont'd)

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Shared Inbound Calls: Refers to calls that are terminated via the Customer's Company-provided local exchange access line.

Shared Outbound Calls: Refers to calls in Feature Group D exchanges whereby the Customer's local telephone lines are presubscribed by the Company to the Company's outbound service such that "1 + 10-digit number" calls are automatically routed to the Company's or an IXC's network. Calls to stations within the Customer's LATA may be placed by dialing "10XXX" or "101XXX" + 1 + 10-digit number."

Three-Way Calling: Allows a station line user to add a third party to an existing conversation.

Traditional Operator Services: Traditional Operator Services are those services provided by the carrier in which the end user has a customer relationship with the carrier, contracts with the customer/end user to provide the services, and the customer/end user pays for the actual processing of the operator assisted calls.

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

Usage Based Charges: Charges for minutes or messages traversing over local exchange facilities.

User or End User: A Customer, Joint User, or any other person authorize by a Customer to use service provided under this tariff.

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## 2.0 REGULATIONS

### 2.1 Undertaking of the Company

#### 2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission originating from points within the State of Kentucky, and terminating within a local calling area as defined herein.

The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

#### 2.1.2 Shortage of Equipment or Facilities

- A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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**2.0 REGULATIONS** (cont'd)

**2.1 Undertaking of the Company** (cont'd)

**2.1.3 Terms and Conditions**

- A) Service is provided on the basis of a minimum period of at least six months, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- B) Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C) Except as otherwise stated in the tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon thirty (30) days written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- D) Service may be terminated upon written notice to the Customer if:
  - 1) the Customer is using the service in violation of this tariff; or
  - 2) the Customer is using the service in violation of the law.
- E) This tariff shall be interpreted and governed by the laws of the State of Kentucky without regard for its choice of laws provision.

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**2.0    REGULATIONS (cont'd)**

**2.1    Undertaking of the Company (cont'd)**

**2.1.3    Terms and Conditions (cont'd)**

- F) Any Other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- G) To the extent that either the Company or any Other Telephone Company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its' Customers. At the reasonable request of either party, the Company and the Other Telephone Company shall jointly attempt to obtain from the owner of the property access for the other party to serve a person or entity.
- H) The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts.

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**2.0 REGULATIONS (cont'd)**

**2.1 Undertaking of the Company (cont'd)**

**2.1.4 Limitations on Liability**

- A) Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representatives, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.
- B) Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- C) The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

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**2.0 REGULATIONS** (cont'd)

**2.1 Undertaking of the Company** (cont'd)

**2.1.4 Limitations on Liability** (cont'd)

- D) The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to:
- 1) Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
  - 2) Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
  - 3) Any unlawful or unauthorized use of the Company's facilities and services;
  - 4) Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services;

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**2.0 REGULATIONS (cont'd)**

**2.1 Undertaking of the Company (cont'd)**

**2.1.4 Limitations on Liability (cont'd)**

D) (cont'd)

- 5) Breach in the privacy or security of communications transmitted over the Company's facilities;
- 6) Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in paragraph (A) of this Subsection 2.1.4.
- 7) Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
- 8) Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;

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**2.0 REGULATIONS (cont'd)**

**2.1 Undertaking of the Company (cont'd)**

**2.1.4 Limitations on Liability (cont'd)**

D) (cont'd)

- 9) Any noncompletion of calls due to network busy conditions;
- 10) Any calls not actually attempted to be completed during any period that service is unavailable;
- 11) And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities.

E) The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.

F) The Company makes no warranties or representations, EXPRESS OR IMPLIED, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.

G) Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.

H) Approval of the above tariff language by the P.S.C. does not constitute a determination by the Commission that the limitation of liability imposed by the Carrier should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

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**2.0 REGULATIONS (cont'd)**

**2.1 Undertaking of the Company (cont'd)**

**2.1.5 Notification of Service-Affecting Activities**

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

**2.1.6 Provision of Equipment and Facilities**

- A) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- B) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- C) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.

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**2.0 REGULATIONS (cont'd)**

**2.1 Undertaking of the Company (cont'd)**

**2.1.6 Provision of Equipment and Facilities (cont'd)**

- D) Except as otherwise indicated, Customer provided station equipment at the Customer's premises for use in connection with this service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- E) The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
- 1) the through transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
  - 2) the reception of signals by Customer-provided equipment; or
  - 3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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**2.0 REGULATIONS** (cont'd)

**2.1 Undertaking of the Company** (cont'd)

**2.1.7 Non-routine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

**2.1.8 Special Construction**

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- D) in a quantity greater than that which the Company would normally construct;

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**2.0 REGULATIONS** (cont'd)

**2.1 Undertaking of the Company** (cont'd)

**2.1.8 Special Construction** (cont'd)

- E) on an expedited basis;
- F) on a temporary basis until permanent facilities are available;
- G) involving abnormal costs; or
- H) in advance of its normal construction.

**2.1.9 Ownership of Facilities**

Title to all facilities provided in accordance with this tariff remains in the Company, its partners, agents, contractors or suppliers.

**2.2 Prohibited Uses**

- A) The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- B) The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Public Service Commission of Kentucky's regulations, policies, orders, and decisions.
- C) The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.

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**2.0 REGULATIONS (cont'd)**

**2.2 Prohibited Uses (cont'd)**

- D) A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

**2.3 Obligations of the Customer**

**2.3.1 General**

The Customer shall be responsible for:

- A) the payment of all applicable charges pursuant to this tariff;
- B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C) providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

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**2.0 REGULATIONS (cont'd)**

**2.3 Obligations of the Customer (cont'd)**

**2.3.1 General (cont'd)**

- D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(C). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.
- E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;

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**2.0 REGULATIONS (cont'd)**

**2.3 Obligations of the Customer (cont'd)**

**2.3.1 General (cont'd)**

- F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

**2.3.2 Liability of the Customer**

- A) The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.

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**2.0    REGULATIONS** (cont'd)

**2.3    Obligations of the Customer** (cont'd)

**2.3.2    Liability of the Customer** (cont'd)

- B) To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- C) The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

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**2.0 REGULATIONS (cont'd)**

**2.4 Customer Equipment and Channels**

**2.4.1 General**

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

**2.4.2 Station Equipment**

- A) Terminal equipment on the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company MPOP.
- B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

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2.0 **REGULATIONS** (cont'd)

2.4 **Customer Equipment and Channels** (cont'd)

2.4.3 **Interconnection of Facilities**

**SECTION 2.4 IS AVAILABLE ONLY TO CARRIERS WHICH ARE  
CERTIFIED BY PUBLIC SERVICE COMMISSION OF KENTUCKY TO  
PROVIDE INTRASTATE LOCAL EXCHANGE SERVICES.**

A) **Local Traffic Exchange**

Local Traffic Exchange provides the ability for another local exchange provider to terminate local traffic on the Company's network. In order to qualify for Local Traffic Exchange the call must: (a) be originated by an end user of a company that is authorized by the Public Service Commission of Kentucky to provide local exchange service; (b) originate and terminate within a local calling area of the Company.

B) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.

C) Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

D) Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all user-provided wiring shall be installed and maintained in compliance with those regulations.

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**2.0 REGULATIONS** (cont'd)

**2.4 Customer Equipment and Channels** (cont'd)

**2.4.4 Inspections**

- A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

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**2.0 REGULATIONS** (cont'd)

**2.5 Customer Deposits and Advance Payments**

**2.5.1 Advance Payments**

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished, where special construction is involved. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's charges for the service or facilities. In addition, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

**2.5.2 Deposits**

- A) To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges in accordance with the Public Service Commission's rule. A deposit may be required if the customer's financial condition is not acceptable to the Company or is not a matter of general knowledge. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to two (2) month's charges for tariffed services or; two (2) month's charges for a service or facility which has a minimum payment period of one month.

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**2.0 REGULATIONS** (cont'd)

**2.5 Customer Deposits and Advance Payments** (cont'd)

**2.5.2 Deposits** (cont'd)

- B) A deposit may be required in addition to an advance payment.
- C) Upon discontinuance of service, the Company, within forty-five (45) days, shall automatically refund the Customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills including any penalties assessed for service furnished by the Company.
- D) Deposits will accrue interest beginning on the date of deposit in accordance with the Public Service Commission's rules.
- E) Upon establishing a timely payment history with the Company for a twelve (12) month period the deposit with accrued interest will be refunded to the Customer.
- F) Interest accrued on all deposits will be at the rate prescribed by Kentucky law.

**2.6 Payment Arrangements**

**2.6.1 Payment for Service**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

A) Taxes

The Customer is responsible for the payment of federal excise taxes, state and local sales and use taxes and similar taxes imposed by governmental jurisdictions, all of which shall be separately designated on the Company's invoices. The Company will not separately charge for the Kentucky gross receipts tax on the Company's invoice for local services. Any taxes imposed by a local jurisdiction (e.g., county and municipal) will only be recovered from those Customers residing in the affected jurisdictions.

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**2.0 REGULATIONS** (cont'd)

**2.6 Payment Arrangements** (cont'd)

**2.6.1 Payment for Service** (cont'd)

A) Taxes (cont'd)

Certain telecommunications services, as defined in the Kentucky Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Kentucky, or both, and are charged to a subscriber's telephone number or account in Kentucky.

**2.6.2 Billing and Collection of Charges**

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

- A) Non-recurring charges are due and payable within thirty (30) days after the date the invoice is mailed to the Customer by the Company.
- B) The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable within thirty (30) days after the date the invoice is mailed to the Customer by the Company. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.
- C) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

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**2.0 REGULATIONS** (cont'd)

**2.6 Payment Arrangements** (cont'd)

**2.6.2 Billing and Collection of Charges** (cont'd)

- D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E) If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment penalty shall be due to the Company. A late payment charge of 1.5% per month, for bills not paid within 30 days of receipt, is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.
- F) The Customer should notify the Company of any disputed items on an invoice within thirty (30) days of receipt of the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Public Service Commission of Kentucky in accordance with the Commission's rules of procedure. The address of the Commission is as follows:

Public Service Commission of Kentucky  
730 Schenkel Lane  
Frankfort, Kentucky 40602

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**2.0 REGULATIONS** (cont'd)

**2.6 Payment Arrangements** (cont'd)

**2.6.2 Billing and Collection of Charges** (cont'd)

- G) If service is disconnected by the Company (in accordance with Section 2.6.3 following) and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates in Section 8.6.2.

**2.6.3 Discontinuance of Service for Cause**

- A) Upon nonpayment of any amounts owing to the Company, the Company may, by giving five (5) business days prior written notice to the Customer, discontinue or suspend service without incurring any liability.
- B) Upon violation of any of the Company's tariffed rules or PSC regulations the Company may, by giving ten (10) days prior written notice to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- D) Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.

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2.0 **REGULATIONS** (cont'd)

2.6 **Payment Arrangements** (cont'd)

2.6.3 **Discontinuance of Service for Cause**

- E) Upon any governmental prohibition or governmental required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- F) In the event of fraudulent use of the Company's network, the Company may without notice suspend or discontinue service. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any reconnection charges.
- G) Upon the Company's discontinuance of service to the Customer under Section 2.6.3(A) or 2.6.3(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).
- H) The Customer is responsible for providing adequate access lines to enable the Company to terminate all 800 Service calls to the Customer's telephone equipment. Should the Customer have insufficient access lines on which to terminate 800 Service calls, the Company reserves the right to request the Customer to add additional lines for call terminations. If, after ninety (90) days, the Customer has not made the requested change, the Company, without incurring any liability, reserves the right to terminate the Customer's 800 Service, with thirty (30) days written notice.

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**2.0 REGULATIONS** (cont'd)

**2.6 Payment Arrangements** (cont'd)

**2.6.4 Notice to Company for Cancellation of Service**

Customers desiring to terminate service shall provide the Company thirty (30) days written notice of desire to terminate service.

**2.6.5 Cancellation of Application for Service**

- A) Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- D) The special charges described in 2.6.5(A) through 2.6.5(C) will be calculated and applied on a case-by-case basis.

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**2.0 REGULATIONS (cont'd)**

**2.6 Payment Arrangements (cont'd)**

**2.6.6 Changes in Service Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

**2.6.7 Bad Check Charge**

A charge will be assessed for all checks returned by drawee bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

Bad check charges are listed in the Price List.

**2.7 Allowances for Interruptions in Service**

**2.7.1 General**

- A) A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- B) An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

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**2.0 REGULATIONS** (cont'd)

**2.7 Allowances for Interruptions in Service** (cont'd)

**2.7.1 General** (cont'd)

- C) If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- D) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

**2.7.2 Limitations of Allowances**

No credit allowance will be made for any interruption in service:

- A) Due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company, including but not limited to the Customer;
- B) Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C) Due to circumstances or causes beyond the reasonable control of the Company;
- D) During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;

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**2.0 REGULATIONS** (cont'd)

**2.7 Allowances for Interruptions in Service** (cont'd)

**2.7.2 Limitations of Allowances**

- E) A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the such service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.3), or utilize another service provider;
- F) During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G) That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- H) That was not reported to the Company within thirty (30) days of the date that service was affected.

**2.7.3 Use of Another Means of Communications**

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

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**2.0 REGULATIONS (cont'd')**

**2.7 Allowances for Interruption in Service (cont'd)**

**2.7.4 Application of Credits for Interruptions in Service**

- A) Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- B) For calculating credit allowances, every month is considered to have thirty (30) days.
- C) A credit allowance will be given for interruptions of thirty (30) minutes or more. Two or more interruptions of fifteen (15) minutes or more during any one 24-hour period shall be combined into one cumulative interruption.

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**2.0 REGULATIONS** (cont'd)

**2.7 Allowances for Interruption in Service** (cont'd)

**2.7.4 Application of Credits for Interruptions in Service** (cont'd)

D) Interruptions of 24 Hours or Less

<u>Length of Interruption</u>	<u>Interruption Period To Be Credited</u>
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

Over 24 Hours and Less Than 72 Hours. Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

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**2.0 REGULATIONS** (cont'd')

**2.7 Allowances for Interruption in Service** (cont'd)

**2.7.4 Application of Credits for Interruptions in Service** (cont'd)

Interruptions Over 72 Hours. Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one month period.

**2.7.5 Limitations on Allowances**

No credit allowance will be made for:

- A) interruptions due to the negligence of or noncompliance with the provisions of this tariff by the Customer, authorized user or joint user;
- B) interruptions due to the negligence of any person other than the Company, including but not limited to the Customer;
- C) interruptions of service during any period in which the Company is not given full access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- D) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- E) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- F) interruption of service due to circumstances or causes beyond the reasonable control of Company; and

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**2.0 REGULATIONS** (cont'd)

**2.7 Allowances for Interruption in Service** (cont'd)

**2.7.5 Limitations on Allowances** (cont'd)

- G) that occur or continue due to the Customer's failure to authorize replacement of any element of special construction.

**2.7.6 Cancellation For Service Interruption**

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of eight (8) hours or more or cumulative service credits equaling sixteen (16) hours in a continuous twelve (12) month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

**2.8 Cancellation of Service/Termination Liability**

If a Customer cancels a service order or terminates services before the completion of the term for any reason other than a service interruption (as defined in Section 2.7.1) or where the Company breaches the terms in the service contract, Customer may be requested by the Company to pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.6.2.

**2.8.1 Termination Liability**

Customer's termination liability for cancellation of service shall be equal to:

- A) all unpaid non-recurring charges reasonably expended by Company to establish service to Customer, plus;

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2.0 **REGULATIONS** (cont'd)

2.8 **Cancellation of Service/Termination Liability** (cont'd)

2.8.1 **Termination Liability** (cont'd)

- B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;
- C) all recurring charges specified in the applicable Service Order for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation;
- D) minus a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.

2.9 **Customer Liability for Unauthorized Use of the Network**

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this tariff.

2.9.1 **Customer Liability for Fraud and Unauthorized Use of the Network**

- A) The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.

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**2.0 REGULATIONS** (cont'd)

**2.9 Customer Liability for Unauthorized Use of the Network** (cont'd)

**2.9.1 Customer Liability for Fraud and Unauthorized Use of the Network** (cont'd)

- B) A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

- C) The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card or an accepted credit card has occurred or may occur as a result of loss, and/or theft.
- D) The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to use service provided under this tariff, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.

The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of fifty dollars (\$50.00) or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.

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**2.0 REGULATIONS** (cont'd)

**2.10 Use of Customer's Service by Others**

**2.10.1 Resale and Sharing**

**SECTION 2.10 IS AVAILABLE ONLY TO CARRIERS WHICH ARE  
CERTIFIED BY THE PUBLIC SERVICE COMMISSION OF KENTUCKY  
TO PROVIDE INTRASTATE LOCAL EXCHANGE SERVICES**

There are no prohibitions or limitations on the resale of services. Prices for resold services appear in the price sheet attached to this tariff. Any service provided under this tariff may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws of the Public Service Commission of Kentucky regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

**2.10.2 Joint Use Arrangements**

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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**2.0 REGULATIONS** (cont'd.)

**2.11 Services to Hearing Impaired**

- A) Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired may receive a discount off their message toll service rates.
- B) Upon receipt of the appropriate application, and certification or verification, the following discounts off basic message toll service shall be made available for the benefit of the impaired: the evening discount off the intrastate, interexchange, customer-dialed, station to station calls originating 8:00a.m. to 4:59p.m. Monday through Friday; the night/weekend discount off the intrastate, interexchange, customer-dialed, station to station calls originating 5:00p.m. to 10:59p.m. Sunday through Friday, and New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas.

**2.12 Transfers and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- A) to any subsidiary, parent company or affiliate of the Company; or
- B) pursuant to any sale or transfer of substantially all the assets of the Company; or

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**2.0 REGULATIONS** (cont'd)

**2.12 Transfers and Assignments** (cont'd)

- C) pursuant to any financing, merger or reorganization of the Company.

**2.13 Notices and Communications**

- A) The Customer shall designate on the service order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- B) The Company shall designate on the service order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- C) Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- D) The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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**3.0 APPLICATION OF RATES**

**3.1 Introduction**

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

**3.2 Usage Based Charges**

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 3.2.1 Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
- 3.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- 3.2.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- 3.2.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 3.2.5 All times refer to local time.

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**3.0 APPLICATION OF RATES (cont'd)**

**3.3 Rates Based Upon Distance**

Where charges for a service are specified based upon distance, the following rules apply:

- 3.3.1 Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in Local Exchange Routing Guide issued by Bellcore, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.
- 3.3.2 The airline distance between any two rate centers is determined as follows:
- A) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Bellcore document.
  - B) Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
  - C) Square each difference obtained in step (b) above.
  - D) Add the square of the "V" difference and the square of the "H" difference obtained in step C) above.
  - E) Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
  - F) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

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**3.0 APPLICATION OF RATES (cont'd)**

**3.3 Rates Based Upon Distance (cont'd)**

3.3.2 The airline distance between any two rate centers is determined as follows:  
(cont'd)

G) FORMULA =

$$\sqrt{\frac{(V1-V2)^2 + (H1-H2)^2}{10}}$$

**3.4 Billing Format**

The customer bill will include the billing date, customer account number, total amount due, federal and local taxes due, any applicable charges and credits, a detailed listing of the services of the customer, a description of when the bill is due, a description of the application of a late payment charge, a detailed listing of the place and number called and the total amount due.

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#### 4.0 SERVICE AREAS

##### 4.1 Exchange Service Areas

Exchange Services designations are provided at the following locations and in the following areas:

Exchange	Limited Local Calling Area	Additional Exchanges	
Allen	Martin, McDowell, Prestonsburg, Wayland, Wheelwright	Pikeville, Topmost	
Aurora	Murray	Benton, Cadiz, Calvert City, Canton, Eddyville, Fairdealing, Fredonia, Gilbertville, Hardin, Lynn Grove, Marion, New Concord, Paducah, Symsonia	(N)
Bagdad	Cropper, Finchville, Mt. Eden, Shelbyville, Simpsonville, Waddy	Campbellsburg Eminence, Frankfort, LaGrange, Louisville, Port Royal, Sulphur, West Point	
Bardstown	Bloomfield, Chaplin, New Haven	LaGrange, Lebanon, Lebanon Junction, Loretto, Louisville, Mount Eden, Taylorsville, West Point	
Beattyville		Irvine, Jackson	(N)
Beaver Dam	Centertown, Fordsville, Hartford	Bowling Green, Central City, Drakesboro, Greenville, Habit, Logansport, Levermore, Morgantown, Owensboro, Pleasant Ridge, Utica	(N)   (N)
Bedford	Milton	Campbellsburg Carrollton, LaGrange, Louisville, Port Royal, Sulphur, West Point	
Benham- Lynch	Cumberland	Bledsoe, Evarts, Harlan, Wallins Creek, Whitesburg	(N) (N)
Benton	Calvert City, Fairdealing, Gelbertsville, Hardin	Aurora, Eddyville, Fredonia, Kirksey, Marion, Mayfield, Murray, Paducah, Smithland, Symsonia, West Plains	(N)
Bessie Bend	Ridgely (Tennessee) and Tiptonville (Tennessee) of which Bessie Bend is a part		
Bloomfield	Bardstown, Chaplin, New Haven	LaGrange, Louisville, Mt. Eden, Taylorsville, West Point	
Bluff Springs	Crofton, Gracey, Hopkinsville, Lafayette, Oak Grove, Pembroke	Cadiz, Earlington, Elkton, Greenville, Madisonville, Mortons Gap, Nortonville, Sharon Grove, St. Charles	

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**4.0 SERVICE AREAS (cont'd)**

**4.1 Exchange Service Areas (cont'd)**

Exchange	Limited Local Calling Area	Additional Exchanges	
Bowling Green	Smiths Grove, Woodburn	Adairville, Auburn, Beaver Dam, Brownsville, Dunmor, Franklin, Lewisburg, Logansport, Morgantown, Rochester, Russellville	(N)
Bremen	Central City, Drakesboro, Greenville	Calhoun, Centertown, Dunmor, Island, Lewisburg, Livermore, Owensboro, Panther, Rochester, Sacramento, Utica	(N)
Burgin	Cornishville, Harrodsburg, Salvisa	Bryantsville, Crab Orchard, Danville, Junction City, Perryville, Stanford	
Cadiz	Canton, Gracey	Aurora, Bluff Springs, Crofton, Eddyville, Gilbertsville, Hopkinsville, LaFayette, Murray, Pembroke Princeton	
Calhoun	Island, Livermore, Sacramento	Bremen, Central City, Clay, Dixon, Drakesboro, Greenville, Owensboro, Panther, Seebree, Sorgho, Sturgis, Utica, West Louisville	(N)
Campbellsburg	Eminence, Port Royal, Sulphur	Bagdad, Bedford, Carrollton, Cropper, Frankfort, LaGrange, Louisville, Milton, Shelbyville, Simpsonville, Waddy, West Point	(N)
Canton	Cadiz, Gracey	Aurora, Eddyville, Gilbertsville, Murray	
Carlisle		Cynthiana, Little Rock, Millersburg, Paris	
Carrollton	Ghent	Bedford, Campbellsburg LaGrange Louisville, Milton, New Liberty, Port Royal, Sulphur, West Point	
Cayce	Fulton, Hickman, Water Valley	Clinton, Mayfield, Murray, Paducah, Symsonia	
Centertown	Beaver Dam, Fordsville, Hartford	Bremen, Central City, Drakesboro, Greenville, Habit, Island, Livermore, Owensboro, Pleasant Ridge, Utica	(N)
Central City	Bremen, Drakesboro, Greenville	Beaver Dam, Calhoun, Centertown, Dunmor, Island, Lewisburg, Livermore, Owensboro, Panther, Rochester, Sacramento, Utica	(N)
Chaplin	Bardstown, Bloomfield, New Haven	LaGrange, Lawrenceburg, Louisville, Mt. Eden, Taylorsville, West Point	
Clay	Dixon, Providence, Seebree, Slaughters	Calhoun, Corydon, Hanson, Hebbardsville, Henderson, Madisonville, Marion, Morganfield, Nebo, Owensboro, Panther, Robards, Sorgho, Stanley, Sturgis, Utica, West Louisville	(N)

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**4.0 SERVICE AREAS (cont'd)**

**4.1 Exchange Service Areas (cont'd)**

Exchange	Limited Local Calling Area	Additional Exchanges	
Clinton	Colombus	Arlington, Bardwell, Cayce, Cunningham, Fancy Farm, Folsomdale, Fulton, Hickman, Lowes, Mayfield, Murray, Milburn, Paducah, Symsonia, Water Valley, West Plains, Wingo	
Cloverport	Custer, Hardinsburg, Invrington, McDaniels	Ensor, Fordsville, Habit, Hawesville, Owensboro, Whitesville	(N)
Corbin	Jellico (Tennessee), including Jellico, KY., Williamsburg	Barbourville, London, Manchester	
Cornishville	Burgin, Harrodsburg, Salvisa	Crab Orchard, Danville, Junction City, Mackville, Mooresville, Perryville, Springfield, Stanford, Willisburg	
Corydon	Hebbardsville, Henderson, Robards	Clay, Dixon, Morganfield, Owensboro, Panther, Sebree, Sorgho, Stanley, Sturgis, West Louisville	(N)
Crab Orchard	Hustonville, Stanford	Brodhead, Burgin, Cornishville, Danville, Harrodsburg, Junction City, Lancaster, Perryville, Salvisa, Mt. Vernon	(N)
Crofton	Bluff Springs, Gracey, Hopkinsville, LaFayette, Oak Grove, Pembroke	Cadiz, Dawson Spring, Earlington, Elkton, Madisonville, Mortons Gap, Nortonville, St. Charles	
Cropper	Bagdad, Eminence, Finchville, Mt. Eden, Shelbyville, Simpsonville, Waddy	Campbellsburg Frankfort, LaGrange, Louisville, Port Royal, Sulphur, West Point	
Cynthia		Carlisle, Georgetown, Millersburg, Paris, Sadieville, Stamping Ground	
Dade Park	Evansville (Indiana) of which Dade Park is a part		
Danville	Junction City, Perryville	Bryantsville, Burgin, Cornishville, Crab Orchard, Harrodsburg, Lancaster, Salvisa, Stanford	
Dawson Springs	Earlington, Hanson, Madisonville, Mortons Gap, Nebo, Nortonville, St. Charles	Crofton, Gracey, Hopkinsville, Princeton, Slaughters	
Dixon	Clay, Providence, Sebree, Slaughters	Calhoun, Corydon, Hanson, Hebbardsville, Morganfield, Nebo, Owensboro, Panther, Rochester, Sacramento, Utica	(N)

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**4.0 SERVICE AREAS (cont'd)**

**4.1 Exchange Service Areas (cont'd)**

Exchange	Limited Local Calling Area	Additional Exchanges	
Drakesboro	Bremen, Central City, Greenville	Sacramento	
Earlington	Dawson Springs, Hanson, Madisonville, Mortons Gap, Nebo, Nortonville, St. Charles	Bluff Springs, Crofton, Gracey, Hopkinsville, LaFayette, Pembroke, Princeton, Slaughters	
Eddyville	Fredonia, Princeton	Aurora, Benton, Cadiz, Calvert City, Canton, Gelbertsville, Gracey, Hopkinsville, Marion, Murray, Paducah, Smithland, Symsonia	(N)
Elkhorn City	Fedscreek, Pikeville, Virgie	Freeburn, Jenkins, McCarr, South Williamson, Stone	
Elkton	Guthrie, Sharon Grove, Trenton	Adairville, Bluff Springs, Crofton, Dummor, Gracey, Hopkinsville, LaFayette, Lewisburg, Pembroke, Russellville	(N)
Eminence	Campbellsburg Cropper, Port Royal, Sulphur	Bagdad, Frankfort, Ghent, LaGrange, Louisville, New Liberty, Owenton, Shelbyville, Simpsonville, Waddy, West Point	
Ensor	Habit, Maceo, Owensboro, Panther, Pleasant Ridge, Sorgho, Stanley, Utica, West Louisville, Whitesville	Cloverport, Fordsville, Hardinsburg, Hawesville, McDaniels	(N)
Fedscreek	Elkhorn City, Pikeville, Virgie	Freeburn, McCarr, South Williamson, Stone	
Finchville	Bagdad, Cropper, Mt. Eden, Shelbyville, Simpsonville, Waddy	LaGrange, Louisville, Taylorsville, West Point	
Ford	Berea, Kirksville, Richmond, Waco, Winchester	Lexington	
Fordsville	Beaver Dam, Centertown, Hartford	Cloverport, Ensor, Habit, Hardinsburg, Hawesville, Lewisport, Maceo, McDaniels, Owensboro, Pleasant Ridge, Utica, Whitesville	
Frankfort		Bagdad, Campbellsburg Cropper, Eminence, Ghent, Lawrenceburg, New Liberty, Owenton, Port Royal, Shelbyville, Waddy	

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**4.0 SERVICE AREAS (cont'd)**

**4.1 Exchange Service Areas (cont'd)**

Exchange	Limited Local Calling Area	Additional Exchanges	
Franklin		Adairville, Auburn, Bowling Green, Russellville, Woodburn	
Fredonia	Eddyville, Princeton	Aurora, Benton, Calvert City, Gilbertsville, Marion, Murray, Paducah, Smithland, Symsonia	(N)
Freeburn	McCarr, Matewan (West Virginia)	Elkhorn City, Feds Creek, Pikeville, South Williamson, Stone, Virgie	
Fulton	Cayce, Hickman, Water Valley, and South Fulton (Tennessee) which is a part of the Fulton Exchange	Clinton, Fancy Farm, Farmington, Folsomdale, Lowes, Lynnville, Mayfield, Murray, Paducah, Sedalia, Symsonia, West Plains, Wingo	
Georgetown	Lexington, Midway, Sadieville, Stamping Ground	Cynthiana, Paris	
Ghent	Carrollton	Eminence, Frankfort, New Liberty, Owenton, Port Royal	
Gilbertsville	Benton, Calvert City	Aurora, Cadiz, Canton, Eddyville, Fairdealing, Fredonia, Hardin Marion, Murray, Paducah, Princeton, Smithland, Symsonia	
Gracey	Bluff Springs, Cadiz, Canton, Crofton, Hopkinsville, LaFayette, Oak Grove, Pembroke	Dawson Springs, Earlington, Eddyville, Elkton, Madisonville, Mortons Gap, Nortonville, Princeton, St. Charles	
Greenville	Bremen, Central City, Drakesboro	Beaver Dam, Bluff Springs, Calhoun, Centertown, Dunmor, Island, Lewisburg, Livermore, Owensboro, Panther, Rochester, Sacramento, Utica	(N)
Guthrie	Elkton, Sharon Grove, Trenton and South Guthrie (Tennessee) which is a part of the Guthrie Exchange	Adairville, Hopkinsville, Pembroke, Russellville	
Habit	Ensor, Maceo, Owensboro, Panther, Pleasant Ridge, Sorgho, Stanley, Utica, West Louisville, Whitesville	Beaver Dam, Centertown, Cloverport, Fordsville, Hardinsburg, Hartford, Hawesville, Livermore, McDaniels	
Hanson	Dawson Springs, Earlington, Madisonville, Mortons Gap, Nebo, Nortonville, St. Charles	Clay, Dixon, Slaughters	
Hardinsburg	Cloverport, Custer, Irvington, McDaniels	Ensor, Fordsville, Habit, Hawesville, Owensboro, Whitesville	
Harlan	Bledsoe, Wallins Creek	Benham-Lynch, Cumberland, Evarts, Pineville	(N)

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**4.0 SERVICE AREAS (cont'd)**

**4.1 Exchange Service Areas (cont'd)**

Exchange	Limited Local Calling Area	Additional Exchanges	
Harrodsburg	Burgin, Cornishville, Salvisa	Bryantsville, Crab Orchard, Danville, Junction City, Perryville, Stanford	
Hartford	Beaver Dam, Centertown, Fordsville	Habit, Livermore, Logansport, Morgantown, Owensboro, Pleasnat Ridge, Rochester, Utica, Whitesville	(N)
Hawesville	Lewisport	Cloverport, Ensor, Fordsville, Habit, Hardinsburg, Maceo, McDaniels, Owensboro, Whitesville	
Hebbardsville	Corydon, Henderson, Robards	Clay, Dixon, Morgansfield, Owensboro, Panther, Sebree, Sorgho, Songo, Stanley, Sturgis, West Louisville	(N)
Henderson	Corydon, Hebbardsville, Robards	Clay, Dixon, Morgansfield, Owensboro, Panther, Sebree, Sorgho, Stanley, Sturgis, West Louisville	
Hickman	Cayce, Fulton, Water Valley	Clinton, Mayfield, Murray, Paducah, Symsonia	
Hopkinsville	Bluff Springs, Crofton, Gracey, LaFayette, Oak Grove, Pembroke	Cadiz, Dawson Springs, Earlington, Eddyville, Elkton, Guthrie, Madisonville, Mortons Gap, Nortonville, Princeton, St. Charles, Sharon Grove, Trenton	(N)
Inez	Warfield	Louisa, Paintsville, South Williamson	
Island	Calhoun, Livermore, Sacramento	Bremen, Centertown, Central City, Drakesboro, Greenville, Owensboro, Panther, Sorgho, Utica, West Louisville	(N)
Jackson	Buckhorn, (Breathitt County portion only), Canoe	Beattyville, Hazard, Vicco	(N)
Jellico	Corbin, Williamsburg, Jellico (Tennessee), of which Jellico, Kentucky is a part.		
Jordan	Union City, (Tennessee), of which Jordan is a part.		
Junction City	Danville, Perryville	Burgin, Cornishville, Crab Orchard, Harrodsburg, Salvisa, Stanford	
Kirksville	Berea, Ford, Paint Lick, Richmond, Waco	Lancaster, Lexington, Nicholasville	
LaFayette	Bluff Springs, Crofton, Gracey, Hopkinsville, Oak Grove, Pembroke	Cadiz, Earlington, Elkton, Madisonville, Mortons Gap, Nortonville, St. Charles, Trenton	
LaGrange	Louisville, West Point, Zoneton, and Indiana exchanges for Charlestown, Galena, New Albany, Sellersburg	Bagdad, Bardstown, Bedford, Bloomfield, Campbellsburg, Carrollton, Chaplin, Cropper, Eminence, Finchville, Lebanon Junction, Milton, Mt. Eded, Mt. Washington, New Haven, Port Royal, Rose Terrace, Shelbyville, Sulphur, Taylorsville, Waddy	

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**4.0 SERVICE AREAS (cont'd)**

**4.1 Exchange Service Areas (cont'd)**

Exchange	Limited Local Calling Area	Additional Exchanges	
Lawrenceburg Lebanon Junction		Chaplin, Frankfort, Mt. Eden, Waddy Bardstown, Elizabethtown, LaGrange, Louisville, Mt. Washington, New haven, Rose Terrace, Shepherdsville, West Point, Zoneton	
Lexington		Georgetown, Lexington, Midway, Nicholasville, Sadieville, Stamping Ground, Versailles, Wilmore	(N)
Little Rock	Millersburg, North Middletown, Paris	Carlisle, Lexington, Mt. Sterling	
Livermore	Calhoun, Island, Sacramento	Beaver Dam, Bremen, Centertown, Central City, Drakesboro, Greenville, Habit, Hartford, Owensboro, Panther, Pleasant Ridge, Utica	(N)
Louisa	Blaline, Chapman, Fallsburg, Ft. Gay (West Virginia)	Catlettsburg, Inez, Paintsville, Warfield	(N)
Louisville	LaGrange, West Point, Zoneton, and Indiana Exchanges of Charlestown, Galena, New Albany, Sellersburg	Bagdad, Bardstown, Bedford, Bloomfield, Campbellsburg, Carrollton, Chaplin, Cropper, Eminence, Finchville, Lebanon Junction, Milton, Mt. Eden, Mt. Washington, New Haven, Port Royal, Rose Terrace, Shelbyville, Shepherdsville, Simpsonville, Sulphur, Taylorsville, Waddy Fordsville, Hawesville, Lewisport	
Maceo	Ensor, Habit, Owensboro, Panther, Pleasant Ridge, Sorgho, Stanley, Utica, West Louisville, Whitesville		
Mackville	Mooreville, Springfield, Willisburg	Cornishville	
Madisonville	Dawson Springs, Earlington, Hanson, Mortons Gap, Nebo, Nortonville, St. Charles Salem	Bluff Springs, Clay, Crofton, Dixon, Gracey, Hopkinsville, LaFayette, Marion, Pembroke, Princeton, Providence, Slaughters	(N)
Marion		Aurora, Benton, Clay, Eddyville, Fredonia, Gilbertsville, Madisonville, Murray, Nebo, Paducah, Princeton, Providence, Smithland, Symsonia, Sturgis	(N)
Martin	Allen, McDowell, Prestonsburg, Wayland, Wheelwright	Pikeville, Topmost	
Mayfield	Fancy Farm, Farmington, Folsomdale, Lowes, Lynnviulle, Sedalia, West Plains, Wingo	Benton, Cayce, Clinton, Fulton, Hickman, Kirksey, Murray, Paducah, Symsonia, Water Valley	

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**4.0 SERVICE AREAS (cont'd)**

**4.1 Exchange Service Areas (cont'd)**

<b>Exchange</b>	<b>Limited Local Calling Area</b>	<b>Additional Exchanges</b>	
Maysville	Aberdeen (Ohio, Dover, Fernleaf, Lewisburg, (Mason County) Mays Lick, Washington	Germantown	
McCarr	Freeburn, South Williamson and West Virginia exchanges of Matewan, Delbarton, and Williamson	Elkhorn City, Feds Creek, Pikeville, Stone, Virgie	
McDaniels	Cloverport, Custer, Hardinsburg, Irvington	Ensor, Fordsville, Habit, Hawesville, Owensboro, Whitesville	(N)
McDowell	Allen, Martin, Prestonburg, Wayland, Wheelwright	Pikeville, Topmost	
Middlesboro	Pineville, Cumberland Gap (Tennessee) and Fork Ridge (Tennessee), which is a part of the Middlesboro Exchange	Wallins Creek, Williamsburg	(N)
Millersburg	Little Rock, North Middletown, Paris	Carlisle, Cynthiana, Lexington	
Milton	Bedford	Campbellsburg Carrollton, LaGrange, Louisville, Sulphur, West Point Cornishville	
Mooresville Morganfield	Mackville, Springfield, Willisburg Sturgis, Uniontown	Clay, Corydon, Dixon, Hebbardsville, Henderson, Owensboro, Panther, Providence, Robards, Sebree, Sorgho, Stanley, West Louisville	
Morgantown	Logansport, Rochester	Auburn, Beaver Dam, Bowling Green, Dunmor, Hartford, Lewisburg, Woodburn	(N)
Mortons Gap	Dawson Springs, Earlington, Hanson, Madisonville, Nebo, Nortonville, St. Charles	Bluff Springs, Crofton, Gracey, Hopkinsville, LaFayette, Pembroke	
Mt. Eden	Bagdad, Cropper, Finchville, Shelbyville, Simpsonville, Waddy	Bardstown, Bloomfield, Chaplin, LaGrange, Lawrenceburg, Louisville, New Haven, Taylorsville, West Point	
Mt. Sterling		Irvine, Little Rock, North Middleton, Stanton, Winchester	(N)
Murray	Aurora, Hardin, Hazel, Kirksey, Lynn Grove, New Concord	Benton, Cadiz, Calvert City, Canton, Cayce, Clinton, Eddyville, Farmington, Fairdealing, Fredonia, Fulton, Gilbertville, Hickman, Marion, Mayfield, Paducah, Sedalia, Symsonia, Water Valley	(N)

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**4.0 SERVICE AREAS (cont'd)**

**4.1 Exchange Service Areas (cont'd)**

Exchange Limited Local Calling Area		Additional Exchanges	
Nebo	Dawson Springs, Earlington, Hanson, Madisonville, Mortons Gap, Nortonville, St. Charles	Clay, Marion, Princeton, Providences, Slaughters	
Neon	Jenkings, Whitesburg	Pikeville, Virgie	
New Haven	Bardstown, Bloomfield, Chaplin	LaGrange, Lebanon, Lebanon Junction, Loretto, Louisville, Mt. Eden, Taylorsville, West Point	(N)
New Liberty	Owenton	Carrollton, Eminence, Frankfort, Ghent, Port Royal	
North Middletown	Little Rock, Millersburg, Paris	Lexington, Mt. Sterling, Winchester	
Nortonville	Dawson Springs, Earlington, Hanson, Madisonville, Mortons Gap, Nebo, St. Charles	Bluff Springs, Crofton, Gracey, Hopkinsville, Lafayette, Pembroke	
Oak Grove	Bluff Springs, Crofton, Gracey, LaFayette, Pembroke, Hopkinsville, and Tennessee exchanges of Sango, Fredonia, Palmyra, Cunningham, Clarksville, and South Oak Grove, which is a part of the Oak Grove Exchange		
Owensboro	Ensor, Habit, Maceo, Panther, Pleasant Ridge, Sorgho, Stanley, Utica, West Louisville, Whitesville	Beaver Dam, Bremen, Calhoun, Centertown, Central City, Clay, Cloverport, Corydon, Dixon, Drakesboro, Fordsville, Greenville, Hartford, Hawesville, Hebbardsville, Henderson, Island, Livermore, McDaniels, Morganfield, Robards, Sacramento, Sebree, Sturgis	(N)
Owenton	New Liberty	Eminence, Frankfort, Ghent, Port Royal	(N)
Paducah	Heath, Kevil, Symsonia	Aurora, Benton, Calvert City, Cayce, Clinton, Cunningham, Eddyville, Fairdealing, Fancy Farm, Farmington, Folsomdale, Fredonia, Fuldton, Gilbertsville, Hardin, Hazel, Hickman, Kirksey, Lowes, Lynn Grove, Lynnvile, Marion, Mayfield, Murray, New Concord, Princeton, Sedalia, Smithland, Water Valley, West Plains, Wingo	
Paintsville	Flat Gap, Staffordsville	Inez, Louisa, Prestonburg, South Williamson, Warfield	

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**4.0 SERVICE AREAS (cont'd)**

**4.1 Exchange Service Areas (cont'd)**

Exchange Limited Local Calling Area		Additional Exchanges	
Panther	Ensor, Habit, Maceo, Owensboro, Pleasant Ridge, Sorgho, Stanley, Utica, West Louisville, Whitesville	Bremen, Calhoun, Central City, Clay, Corydon, Dixon, Drakesboro, Greenville, Hebbardsville, Henderson, Island, Livermore, Morganfield, Robards, Sacramento, Sebree, Sturgis	(N)
Paris	Little Rock, Millersburg, North Middletown	Carlisle, Cynthiana, Georgetown, Lexington, Winchester	(N)
Pembroke	Bluff Springs, Crofton, Gracey, Hopkinsville, LaFayette, Oak Grove	Cadiz, Earlington, Elkton, Guthrie, Madisonville, Mortons Gap, Nortonville, St. Charles, Sharon Grove, Trenton	
Perryville	Danville, Junciton City	Burgin, Cornishville, Crab Orchard, Harrodsburg, Salvisa, Stanford	(N)
Pikeville	Elkhorn City, Fedscreek, Grethel, Harold, Virgie	Allen, Freeburn, Jenkins, Martin, McCarr, McDowell, Neon, Prestonburg, South Williamson, Stone, Wayland, Whitesburg	
Pineville	Meddlesboro	Evarts, Harlan, Wallins Creek, Williamsburg	
Pleasant Ridge	Ensor, Habit, Maceo, Owensboro, Panther, Sorgho, Stanley, Utica, West Louisville, Whitesville	Beaver Dam, Centertown, Fordsville, Hartford, Livermore	
Port Royal	Campbellsburg Eminence, Sulphur	Bagdad, Bedford, Carrollton, Cropper, Frankfort, Ghent, LaGrange, Louisville, New Liberty, Owenton, Simpsonville, Shelbyville, West Point	(N)
Prestonsburg	Allen, Martin, McDowell, Wayland, Wheelwright	Paintsville, Pikeville, Topmost	
Princeton	Eddyville, Fredonia	Cadiz, Dawson Springs, Earlington, Gilbertsville, Gracey, Hopkinsville, Madisonville, Marion, Nebo, Paducah, Providence, Smithland, Symsonia	(N)
Providence	Clay, Dixon, Sebree, Slaughters	Madisonville, Marion, Morganfield, Nebo, Princeton, Sturgis	
Richmond	Berea, Ford, Kirksville, Paint Lick, Waco	Irvine, Lancaster, Lexington, Mt. Vernon, Winchester	(N)
Robards	Corydon, Hebbardsville, Henderson	Clay, Dixon, Morganfield, Owensboro, Panther, Sebree, Sorgho, Stanley, Sturgis, West Louisville	(N)

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**4.0 SERVICE AREAS (cont'd)**

**4.1 Exchange Service Areas (cont'd)**

Exchange		Limited Local Calling Area	Additional Exchanges
Rose Terrace	Radcliff, Vine Grove, Brandenburg, North Garrett, Battletown, Payneville, Irvington	LaGrange, Lebanon Junction, Louisville, Mt. Washington, Shepherdsville, West Point, Zoneton	
Russellville	Adairville, Auburn, Dunmor, Lewisburg (Logan Co.)	Bowling Green, Elkton, Franklin, Guthrie, Sharon Grove, Trenton, Woodburn	
Sacramento	Calhoun, Island, Livermore	Bremen, Central City, Drakesboro, Greenville, Owensboro, Panther, Sorgho, Uticea, West Louisville	
Sadieville	Georgetown, Lexington, Midway, Stamping Ground	Cynthiana	
St. Charles	Cawson Springs, Earlington, hanson, Madisonville, Mortons Gap, Nebo, Nortonville	Bluff Springs, Crofton, Gracey, Hopkinsville, LaFayette, Pembroke	
Salvisa	Burgin, Cornishville, Harrodsburg	Crab Orchard, Danville, Junction City, Perryville, Stanford	
Sebree	Clay, Dixon, Providence, Slaughters	Calhoun, Corydon, Hebbardsville, Henderson, Morganfield, Owensboro, Panther, Robards, Sorgho, Stanley, Sturgis, Utica, West Louisville	(N)
Sharon Grove	Elkton, Guthrie, Trenton	Bluff Springs, Dunmor, Hopkinsville, Lewisburg, Pembroke, Russellville	(N)
Shelbyville	Bagdad, Cropper, Finchville, Mt. Eded, Simpsonville, Waddy	Campbellsburg Eminence, Frankfort, LaGrange, Louisville, Port Royal, Sulphur, Taylorsville, West Point	
Simpsonville	Bagdad, Cropper, Finchville, Mt. Eden, Shelbyville, Waddy	Campbellsburg, Eminence, LaGrange, Louisville, Port Royal, Sulphur, Taylorsville, West Point	
Slaughters	Clay, Dixon, Providence, Sebree	Dawson Springs, Earlington, Hanson, Madisonville, Nebo	
Sorgho	Ensor, Habit, Maceo, Owensboro, Panther, Pleasant Ridge, Stanley, Utice, West Louisville, Whitesville	Calhoun, Clay, Corydon, Dixon, Island, Hebbardsville, Henderson, Morganfield, Robards, Sacramento, Sebree, Sturgis	(N)
South Williamson	McCarr, Stopne, and West Virginia exchanges of Delbarton, Matewan, and Williamson	Elkhorn City, Feds Creek, Freeburn, Inez, Paintsville, Pikeville, Virgie, Warfield	
Springfield	Mackville, Mooresville, Willisburg	Cornishville	
Stamping Ground	Georgetown, Lexington, Midway, Sadieville	Cynthiana	
Stanford	Crab Orchard, Hustonville, Eubank	Bryantsville, Burgin, Cornishville, Danville, Harrodsburg, Junction City, Lancaster, Perryville, Salvisa	
Stanley	Ensor, Habit, Maceo, Owensboro, Panther, Pleasant Ridge, Sorgho, Utica, West Louisville, Whitesville	Clay, Corydon, Dixon, Hebbardsville, Henderson, Morganfield, Robards, Sebree, Sturgis	(N)

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**4.0 SERVICE AREAS (cont'd)**

**4.1 Exchange Service Areas (cont'd)**

Exchange	Limited Local Calling Area	Additional Exchanges	
Stanton		Irvine, Mt. Sterling, Winchester	(N)
Stone	South Williamson, Williamson (West Virginia)	Elkhorn City, Fedscreek, Freeburn, McCarr, Pikeville, Virgie	
Sturgis	Morganfield, Uniontown	Calhoun, Clay, Corydon, Dixon, Hebbardsville, Henderson, Marion, Owensboro, Panther, Providence, Robards, Sebree, Sorgho, Stanley, Utica, West Louisville	(N)
Sulphur	Campbellsburg, Eminence, Port Royal	Bagdad, Bedford, Carrollton, Cropper, LaGrange, Louisville, Milton, Shelbyville, Simpsonville, West Point	(N)
Symsonia	Paducah	Aurora, Benton, Calvert City, Cayce, Clinton, Eddyville, Fairdealing, Fancy Farm, Farmington, Folsomdale, Fredonia, Fuldton, Gilbertsville, Hardin, Hickman, Lowes, Lynnville, Marion, Mayfield, Murray, Princeton, Sedalia, Smithland, Water Valley, West Plains, Wingo	(N)
Taylorsville		Bardstown, Bloomfield, Chaplin, Finchville, LaGrange, Louisville, Mount Eden, Mount Washington, New Haven, Shelbyville, Shephersville, Simpsonville, West Point, Zoneton	
Trenton	Elkton, Guthrie, Sharon Grove	Hopkinsville, LaFayette, Pembroke, Russellville	
Utica	Ensor, Habit, Maceo, Owensboro, Panther, Pleasant Ridge, Sorgho, Stanley, West Louisville, Whitesville	Beaver Dam, Bremen, Calhoun, Centertown, Central City, Clay, Dixon, Drakesboro, Fordsville, Greenville, Hartford, Isalnd, Livermore, Sacramento, Sebree, Sturgis	(N)
Virgie	Elkhorn City, Fedscreek, Pikeville	Freeburn, Jenkins, McCarr, Neon, South Williamson, Stone, Whitesburg	
Waco	Berea, Ford, Kirksville, Richmond	Irvine, Lexington, Winchester	(N)
Waddy	Bagdad, Cropper, Finchville, Mt. Eden, Shelbyville, Simpsonville	Campbellsburg, Eminence, Frankfort, LaGrange, Lawrenceburg, Louisville, West Point	
Wallins Creek	Bledsoe, Harlan	Benham-Lynch, Cumberland, Evarts, Middlesboro, Pineville	(N)
Warfield	Inez, Kermit (West Virginia)	Louisa, Paintsville, South Williamson	
Water Valley	Cayce, Hickman, Fulton	Clinton, Fancy Farm, Farmington, Folsomdale, Lowes, Lynnville, Murray, Mayfield, Paducah, Sedalia, Symsonia, West Plains, Wingo	
Wayland	Allen, Martin, McDowell, Mousie, Prestonburg, Topmost, Wheelwright	Pikeville	
West Louisville	Ensor, Habit, Maceo, Owensboro, Panther, Pleasant Ridge, Sorgho, Stanley, Utica, Whitesville	Calhoun, Clay, Corydon, Dixon, Hebbardsville, Henderson, Isalnd, Morganfield, Robards, Sacramento, Sebree, Sturgis	(N)

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**4.0 SERVICE AREAS (cont'd)**

**4.1 Exchange Service Areas (cont'd)**

Exchange	Limited Local Calling Area	Additional Exchanges	
West Point	Louisville, LaGrange, Zoneton and Indiana exchanges of Charlestown, Galena, new Albany, and Sellersburg	Bagdad, Bardstown, Bedford, Bloomfield, Campbellsburg, Carrollton, Chaplin, Cropper, Eminence, Finchville, Lebanon Junction, Milton, Mt. Eden, Mt. Washington, New Haven, Port Royal, Roe Terrace, Shelbyville, Shepherdsville, Simpsonville, Sulphur, Taylorsville, Waddy	
Whitesburg	Jenkins, Neon	Benham-Lynch, Cumberland, Evarts, Hazard, Leatherwood, Pikeville, Vicco, Virgie	(N)
Whitesville	Ensor, Habit, Maceo, Owensboro, Panther, Pleasant Ridge, Sorgho, Stanley, Utica, West Louisville	Cloverport, Fordsville, Hardinsburg, Hartford, Hawesville, McDaniels	(N)
Williamsburg	Corbin and Jellico (Tennessee), including Jellico, KY	Middlesboro, Pineville	
Willisburg	Mackville, Morresville, Springfield	Cornishville	
Winchester	Ford	Irvine, Lexington, Mt. Sterling, North Middleton, Paris, Richmond, Stanton, Waco	(N)
Woodburn	Bowling Green	Adairville, Auburn, Dunmor, Franklin, Lewisburg, Logansport, Morgantown, Rochester, Russellville	(N)

Full service versions of the Company's Exchange Services will be provided to Customers, at Customer premises located in these areas pursuant to this or the BellSouth - Kentucky Local Exchange Services Tariff, to the extent that: (a) the Company has in-place and available network facilities extending to such premises; or (b) the Customer's premises is served by a BellSouth - Kentucky wire center at which the Company maintains a collocation arrangement and is able to reasonably employ such arrangement to interconnect to unbundled exchange link facilities which the Company, in its sole discretion, judges to be of a type, grade, technical specification, quality and quantity sufficient to, and offered under conditions consistent with, the delivery of such services.

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**5.0 NETWORK SERVICES DESCRIPTIONS - RETAIL PRICE LIST**

**5.1 Service Offerings**

The following Network Services for residence/business customers and for carriers certificated by the Public Service Commission of Kentucky are offered in this tariff:

Standard Residence Line  
Standard Business Line  
Single and Multiple Analog PBX Trunk  
Direct Inward Dial (DID)  
Digital Voice Grade DS-1 Trunk Service  
Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)  
Directory Assistance  
Operator Service  
Local Calling Service  
Message Telecommunications Service  
Custom Calling Features  
Trunk Side Features  
Main Number Retention  
Non Published Service  
Blocking/Unblocking  
Vanity Number Service  
Order Processing Charge  
Maintenance Visit Charges  
Directory Listings  
Emergency Services Calling  
Digital Access Service

(T)

All services offered in this tariff are subject to order processing charges where the Customer requests new services or changes in existing services, as well as indicated Non-Recurring and Monthly Recurring Charges. Charges for Local Calling Service and Measured Telecommunications Service are assessed on a measured rate basis and are additional to the charges shown for Standard Residence/Business Line, Basic PBX Trunk and PBX Trunk Service - Digital/DS1, as are other service charges.

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**5.0 NETWORK SERVICES DESCRIPTIONS - RETAIL PRICE LIST** (cont'd)

**5.8 Local Calling Service**

This service provides for local calling service determined by NXX in a from and to grouping based on the listings in Section 4.1

Business calls are billed at either a flat per call rate or at a measured rate of six (6) second increments with an initial billing period of eighteen (18) seconds.

At the time the Company offers, residential calls are billed at one of three options:

1. Unlimited free usage
2. Limited free calls and flat rate per call excess
3. Measured rate of one (1) minute increment with one (1) minute initial billing period

**5.9 Message Telecommunications Service**

Message Telecommunications Service (MTS) is a communications service which is available for use by Customers twenty-four (24) hours a day. MTS enables a User of an exchange access line to place/receive calls to/from any station on the public switched telecommunications network bearing an NPA/NXX designation associated with points outside the Customer's Local Calling Area, but within the boundaries of the state of Kentucky.

**5.9.1 Switched Outbound Service**

ICG Switched Outbound Service provides the customer with 1+ direct dial dialing. Except as otherwise provided below, ICG offers Switched Outbound Service to the following customer types:

- I. Commercial Customers
  - A. On-Switch
  - B. Resale
  - C. Stand-alone - MTS Service offered to customers of ICG that do not have local Service with ICG.
- II. Residential Customers
  - A. Resale
  - B. Company's employees
- III. Internet Enrollment Customers - MTS Service offered to business and residential customers enrolled via the Internet.

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**5.0 NETWORK SERVICES DESCRIPTIONS - RETAIL PRICE LIST (cont'd)**

**5.9 Message Telecommunications Service (cont'd) (T)**

**5.9.1 Switched Outbound Service (cont'd) (T)**

**5.9.1.1 IntraLATA Switched Outbound Service (T)**

IntraLATA Switched Outbound Service enables a User of an exchange access line to place calls to any station on the public switched telecommunications network bearing an NPA-NXX designation associated with points outside the Customer's Local Area, but within the LATA. See section 6.9.1.1 for current pricing. (T)

**5.9.1.2 InterLATA/Intrastate Switched Outbound Service (T)**

InterLATA/Intrastate Switched Outbound Service enables a User of an exchange access line to place calls to any station on the public switched telecommunications network bearing an NPA-NXX designation associated with points outside the Customer's Local Area, within the state, but outside the LATA. InterLATA/Intrastate Switched Outbound Service is an add-on to interstate Switched Outbound Service. See section 6.9.1.2 for current pricing. (T)

**5.9.2 Switched Inbound Service (ICG Toll Free) (T)**

ICG Toll Free Service is an inbound service which permits calls to a customer's station in one location from stations located elsewhere and in which the ICG Toll Free customer is billed for the calls rather than the call originator's. ICG offers Toll Free Service to the following customer types: (T)

- I. Commercial
- II. Residential
- III. Internet Enrollment (T)

**5.9.2.1 IntraLATA Switched Inbound Service (T)**

IntraLATA Switched Inbound Service enables a User of an exchange access line to receive calls from any station on the public switched telecommunications network bearing an NPA-NXX designation associated with points within the LATA. IntraLATA Switched Inbound Service is an add-on to interstate Switched Inbound Service. See section 6.9.2.1 for current pricing. (T)

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## 5.0 NETWORK SERVICES DESCRIPTIONS - RETAIL PRICE LIST (cont'd)

## 5.9 Message Telecommunications Service (cont'd)

### 5.9.2 Switched Inbound Service (ICG Toll Free) (cont'd)

### 5.9.2.2 InterLATA/Intrastate Switched Inbound Service

InterLATA/Intrastate Switched Inbound Service enables a User of an exchange access line to receive calls from any station on the public switched telecommunications network bearing an NPA-NXX designation associated with points outside the Customer's Local Area, within the state, but outside the LATA. InterLATA/Intrastate Switched Inbound Service is an add-on to interstate Switched Inbound Service. See section 6.9.2.2 for current pricing.

### **5.9.2.3 Per-Call Payphone Service Charge**

Customer shall pay ICG a per-call service charge for all originating payphone traffic on ICG Toll Free Service. See section 6.9.2 for current pricing.

## 5.10 Custom Calling Features (This provision previously appeared on Page 67)

**Call Waiting:** permits the end-user engaged in a call to receive a tone signal indicating a second call is waiting; and, by operation of the switch hook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switch hook, but a three-way conference call cannot be established.

**Caller ID (w/o name):** permits end-user to view a Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the customer to provide the necessary CPE.

**Caller ID (with name):** displays the name and telephone number of incoming call. Information is displayed on specialized CPE not provided by the Company.

(N)

(N)

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**5.0 NETWORK SERVICES DESCRIPTIONS - RETAIL PRICE LIST (cont'd)**

**5.10 Custom Calling Features (cont'd)**

**Three Way Calling:** permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

**Call Forwarding:** permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion.

**Call Forwarding Busy:** permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order.

**911 Location Manager:** 911 Location Manager (9LM) is an additional capability of E911 emergency response systems that provides end-users using a private telephone switch, such as a PBX or Centrex, with the Automatic Line Identification (ALI) feature(s) for individual telephone stations served by the private switch. This additional capability allows the private switch to identify individual subscriber address and location information to the Public Safety Answering Point (PSAP) operator. The customer maintains and updates their own ALI database information via the use of the third party vendor's website.

The 9LM feature capability consists of ALI database updates (i.e., the ability of the PBX end-user to update the ALI database) and the transport of 9LM calls to an E911 SR – Selective Router.

Customers must order the database functionality from third party vendor. Any customer premise equipment required to support this service must be provided by the customer. This feature is only available in conjunction with Fully Configured Digital Trunks and Digital Access Plan B service.

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**5.0 NETWORK SERVICES DESCRIPTIONS - RETAIL PRICE LIST (cont'd)**

**5.16 Order Processing Charge**

Non-recurring charges apply per service orders per location for new service, moves, adds, changes, partial disconnects and restoration of service after a suspension. (T)

**5.17 Maintenance Visit Charges**

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for resolving troubles reported by the Customer and the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

**5.18 Directory Listings**

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings for an additional charge.

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**5.0 NETWORK SERVICES DESCRIPTIONS (cont'd)**

**5.20 Digital Access Service (cont'd)**

**5.20.1 Plan A — Inbound Services (cont'd)**

Plan A service arrangements are designed for data applications, which terminate into Customer Premises Equipment (CPE).

This Service does not provide for E-911 or Operator Services connectivity and the Customer must separately arrange for Local Exchange Service from the Company or another certificated local exchange service provider to obtain such connectivity.

**5.20.2 Plan B**

**5.20.2.1 Plan B — Inbound, Outbound, Two-way Services**

This Service is for Customers whose traffic patterns are other than those described in 5.20.1. Plan B can be arranged as inward-only, including Direct Inward Dialing service, outward-only, or Two-way, and may include voice or data applications.

**5.20.2.2 Plan B — High Volume**

This service is for customers anticipating high volume outward-only or two way traffic. A minimum of 20 Plan B High Volume PRI's is required per customer, the minimum term for this option is 1 year. A per minute average rate will apply should customers exceed allotted minutes of use. Customers must purchase a Digital Access Loop at the current tariffed rate. Caller ID and Hunting will be included, all other features may be added at the current tariffed rate. EOS is not available with this option.

(N)

(N)

**5.20.3 Plan C — National Services**

This service is for Plan A Customers whose aggregate volume meets or exceeds 200 PRI's in multi-state locations. The Customer must contract for a minimum two year term in order to receive the volume discounts.

A Rate Stability option is available for Plan A Customers whose aggregate volume meets or exceeds 250 PRI's. The customer must contract for a minimum three year term in order to be eligible for the Rate Stability plan.

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**5.0 NETWORK SERVICES DESCRIPTIONS (cont'd)**

**5.20 Digital Access Service (cont'd)**

**5.20.4 Plan D --- EOS/DS-3 Component**

This pricing component provides a circuit equivalent to 28 DS-1's and operates at 44.736 mbps. This pricing component replaces the Digital Access Loop, EOS IntraLATA transport and/or EOS InterLATA transport provisioned at the DS-1 level and available in requested markets

**5.20.4.1 Plan E -- Regional Services**

This service is for Plan A Customers whose aggregate volume falls into the following categories; 25-49 PRI, 50-99 PRI or 100+ PRI, in one or multi-state locations.

**5.20.4.2 Plan F - Long-Term Collocated Service**

To obtain this service a Plan A customer must have collocation in every ICG office and provide service in all ICG markets. The customer will be obligated for an minimum term of five years and must provide aggregated volumes from 200,000 to 500,000 PRI within multi state locations. This plan is only available for agreements signed prior to January 3, 2002. (N)

**5.20.4.3 Plan G- Long-Term, High Volume, Multi-state Service**

To obtain this service a Plan A customer must maintain collocation in every ICG office, where feasible, and provide service in all ICG markets. The customer will be obligated for a minimum 66 month term and must provide aggregated volumes of at least 100,000 PRI.

If a Plan G customer chooses to terminate PRI circuits prior to the end of the term of the agreement, the following termination liability will apply :

During the first year of the agreement: 100% of the MRC for the canceled PRI circuits multiplied by the number of months remaining in the term.

During the second and third years: 85% of the MRC for the canceled PRI circuits multiplied by the number of months remaining in the term.

During the fourth and fifth years: 70% of the MRC for the canceled PRI circuits multiplied by the number of months remaining in the term.

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**5.0 NETWORK SERVICES DESCRIPTIONS (cont'd)**

**5.20 Digital Access Service (cont'd)**

**5.20.5 Rate Element Descriptions — Standard Features (Plans A and B)**

- A. **DS1 Central Office Access Port.** The port is used to connect the Digital Access Loop to the ICG serving switch. Monthly recurring and non-recurring installations charges apply per DS1 ordered. Three access port options are available.

(M)

(M)

\* Material found on this page was previously on page 73.2.1

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**5.0 NETWORK SERVICES DESCRIPTIONS (cont'd)**

**5.21 Digital Access Service (cont'd)**

**5.21.5 Rate Element Descriptions — Standard Features (Plans A and B)**

- A. DS1 Central Office Access Port.** The port is used to connect the Digital Access Loop to the ICG serving switch. Monthly recurring and non-recurring installations charges apply per DS1 ordered. Three access port options are available.

(M)  
|  
|  
|  
(M)

**Option 1 (23B+Primary D Channel):** ICG provisions 23, 64Kbps Bearer (B) channels and one 64Kbps Delta (D) channel over a 1.544Mbps DS1 transport facility.

- All 23 64Kbps Bearer channels must originate in one ICG switch and physically terminate within the same rate center as the Customer's physical location.
- Available only within calling areas served by ICG NPA-NXXs.
- May be combined with Options 2 and 3 to form a larger DAS Serving Arrangement, up to a maximum of 478 64Kbps B channels or 20 DS1 facilities. Each DAS Serving Arrangement requires the purchase of at least one Option 1.
- Provides one rate center per DAS Serving Arrangement within a single ICG switch local serving area.

**Option 2 (24B):** ICG provides 24, 64Kbps Bearer channels over a 1.544Mbps DS1 transport facility. The 24 Bearer (B) channels in Option 2 are controlled by the Delta (D) channel from Option 1.

- The Customer may design DAS arrangements that combine an Option 1 configuration with multiple Option 2 configurations to form a larger trunk group (up to a maximum of 478 64Kbps B channels). ICG requires a minimum purchase of one Option 1 configuration per DAS arrangement; therefore, ICG will not provision Option 2 as a stand alone product.

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**5.0 NETWORK SERVICES DESCRIPTIONS (cont'd)**

**5.21 Digital Access Service (cont'd)**

**5.21.5 Rate Element Descriptions - Standard Features (Plans A and B) (cont'd) (T)**

**A. DS1 Central Office Access Port (cont'd)**

**Option 2 (24B) (cont'd):**

- All 24 64Kbps Bearer channels must originate in one ICG switch and physically terminate within the same rate center as the Customer's physical location.
- Provides one rate center per DAS Arrangement within a single ICG switch local serving area.

**Option 3 (23B + Backup D Channel):** For redundancy purposes, the Customer may purchase 23B and Backup Delta (D) channel which is provisioned over a separate T-1 facility from the 23B + Primary D Channel. Option 3 combines multiple digital access loops on a loop interface to function as one group.

- A minimum purchase of Option 1 is required per DAS Serving Arrangement; therefore, ICG will not provision Option 3 as a stand alone product.

**B. Digital Access Loop.** The Digital Access Loop is a digital 1.544Mbps DS1 trunk facility ordered from the Customer Premises to the ICG network point of presence. A Digital Access Loop must be purchased on every order associated with the purchase of a Central Office Port (Options 1, 2, and 3). Digital Access Loops are not for sale without Options 1, 2, or 3. Monthly recurring and non-recurring installation charges apply per DS1 ordered. The Digital Access Loop is offered only where facilities and operating conditions permit and is not offered across LATA boundaries. The Digital Access Loop charge will be waived if the Customer is collocated.

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**DAS Subgroup:** This feature allows Customers who subscribe to multiple associated service types within a single DAS serving arrangement to create subgroups, thereby dedicating a certain number of channels to a particular service type. DAS subgroup is available with Plan B only.

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**5.0 NETWORK SERVICES DESCRIPTIONS** (cont'd)

**5.21 Digital Access Service** (cont'd)

**5.21.5 Rate Element Descriptions - Standard Features (Plans A and B)** (cont'd)

(T)

- D. Caller Identification:** This feature displays the billing phone number of the calling party on specially designed Customer-provided telephone equipment. Caller ID will only be provided when the phone number information is available to ICG. Caller ID will provide the phone number only.
- E. Hunting within a DAS Subgroup/Arrangement:** This feature provides the ability to send traffic from one DAS to another within the same DAS Service Arrangement. Hunting within a DAS Arrangement may be sequential or uniform call distribution. DAS Service Arrangements may only be comprised of DAS from one Plan (Plan A or Plan B).

**5.21.6 Rate Element Descriptions - Optional Features**

(T)

- A. Called Number:** this feature provides the ability for ICG's Customer to prioritize inbound calls from their Customers, based on the dialed digits. The Customer may choose to designate multiple DAS subgroups within a single DAS Serving Arrangement, as facilities and operating conditions permit. The Customer will be required to purchase DAS Subgroups and additional telephone numbers to implement the called number functionality.
- B. Expanded Originating Service (EOS):** EOS is available only with Plan A, and is an inbound Foreign Exchange-like digital dial tone service, using a DS1 transmission facility for delivery. EOS consists of two parts, and is subject to the following provisions:

- ICG provides phone numbers (NPA-NXX's) for multiple calling areas within a switch service area. The Customer may purchase phone numbers from calling areas within the same LATA as the physical Customer's premises.

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**5.0 NETWORK SERVICES DESCRIPTIONS (cont'd)**

**5.21 Digital Access Service (cont'd)**

**5.21.6 Rate Element Descriptions - Optional Features (cont'd)**

(T)

**B. Expanded Originating Service (EOS) (cont'd)**

- EOS also includes the ability to aggregate traffic from multiple calling areas within an ICG switch serving area. The aggregation of traffic from multiple calling areas may take place within the same LATA as the Customer's premises. Traffic from multiple ICG switch serving areas may not be aggregated within the same DAS Serving Arrangement. Separate DAS Serving Arrangements must be purchased per ICG switch.
- DID, if selected as an option, is necessary per local calling area requested by the Customer. Monthly recurring and non-recurring installation charges apply as specified below.
- Because the hunting feature is provisioned as an inbound-only service, E-911 connectivity is unavailable, therefore, the Customer is required to separately arrange for Local Exchange Service from ICG or another certified local exchange service provider to provide E-911 services.

**Routing Establishment Charge:** a charge assessed per DS1 facility for configuring access from multiple calling areas that are served by a single ICG switch. Monthly recurring and non-recurring charges apply per DS1 that is ordered by the Customer.

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**5.0 NETWORK SERVICES DESCRIPTIONS (cont'd)**

**5.21 Digital Access Service (cont'd)**

**5.21.6 Rate Element Descriptions - Optional Features (cont'd)**

(T)

- C. **Overflow Among DAS Arrangements:** provides the ability to send traffic from one DAS Service Arrangement to other when the previous DAS Service Arrangement is full. In order to implement Overflow among DAS Service Arrangements, the Customer must have more than one DAS Service Arrangement, each designated by a separate telephone number. Overflow among DAS Arrangements can only occur among DAS Service Arrangement with the same Plan (A or B) type. This feature will be available as facilities and operating conditions permit.

Monthly Recurring Charge and Non-Recurring Charges apply per overflow to each DAS Service Arrangement. For example, a Customer ordering overflow among three DAS service arrangements will be assessed two overflow charges.

- D. **DID:** enables incoming calls to be completed to CPE without attendant intervention through the out-pulsing of digits. Charges per number block apply in full, regardless of the number of DID numbers actually utilized by the Customer.

- E. **Number Block Charges:** provides the ability for the Customer to order additional telephone numbers. Charged per block of 20 phone numbers. There will be no ability to reserve numbers for future use except by purchasing number blocks (subject to availability).

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**5.0 NETWORK SERVICES DESCRIPTIONS (cont'd)**

**5.21 Digital Access Service (cont'd)**

**5.21.6 Rate Element Descriptions - Optional Features (cont'd)**

- F. Additional Trunk Phone Number:** ICG will provide one (1) phone number per DAS Serving Arrangement. Individual telephone numbers are available for purchase on a per number basis as facilities and operating conditions permit.
- G. Redirected Number Delivery:** Enables the customer to "trap" a number that (N) has been call forwarded during the calling process using redirection | information for further call processing decisions on an incoming call. (N)
- H. Change:** Changes relate to the reconfiguration of existing service and/or the (T) modification of any network component. A change is per Customer request and per service address. There is one pricing component involved within a change request. Please refer previously within this section for pricing.

1-24 = a request of 24 channels or less.

25+ = a request of 25 channels or more.

There is a separate charge for each component respectively.

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**5.0 NETWORK SERVICES DESCRIPTIONS (cont'd)**

**5.22 Dedicated Long Distance Services**

Dedicated Long Distance consists of circuits "dedicated" to long distance traffic connecting the customer's premises with ICG's dedicated long distance points of presence. Dedicated long distance will only be offered to customers within the ICG local services footprint. Dedicated long distance does not utilize a local exchange carrier's switch. Dedicated long distance provides only voice grade circuits.

Fractional cents will be rounded to the nearest cent. For example, if the customer's call is less than \$0.085, the charge is \$0.08. If the customer's call is equal to or higher than \$0.085, the charge is \$0.09.

**5.22.1 Plan A**

This plan includes Dedicated Inbound and Dedicated Outbound Services. Customers subscribing to this plan will receive a 40% discount on all IntraLATA/Intrastate and InterLATA/Intrastate calls. See Section 6.17.1 for pricing.

**5.22.2 Plan B**

TBD

**5.23 Business Essentials**

Business Essentials provides the customer with a bundled solution for their local and long distance service. The Business Essentials bundle contains one Standard Business Line Plus line including the following features; hunting, 3 Way calling, call transfer, consultation hold, Caller ID, Call Waiting, and Call Forwarding Variable/Busy/No Answer. Business Essentials also includes a discounted long distance rate for all Long distance calls (IntraLATA/intrastate, InterLATA/intrastate, interstate outbound and inbound calls), calling card and international calls are not included and are charged at the regular tarified rates.

Business Essential rates and services are only available with the bundled offering. Early termination penalties apply for cancellation of any component of the bundle during the term of the agreement. Customers may upgrade their service at any time without penalty.

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## **6.0 NETWORK SERVICES - RETAIL PRICE LIST**

### **6.1 Service Offerings**

The Retail Rate Schedule for Network Services provides for local dialtone service and related switched services.

The following Network Services are offered in this tariff:

- Standard Residence Line
- Standard Business Line
- Single and Multiple Analog PBX Trunk
- Direct Inward Dial (DID)
- Digital Voice Grade DS-1 Trunk Service
- Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
- Directory Assistance
- Local Calling Service
- Message Telecommunications Service
- Custom Calling Features
- Directory Listings
- Blocking/Unblocking
- Maintenance Visit Charges
- Operator Service
- PIC Change Charge and Miscellaneous Service Offerings
- Digital Access Service
- Order Processing Charge

(T)

All services offered in this tariff are subject to order processing charges where the Customer requests new services or changes in existing services, as well as indicated Non-Recurring and Monthly Recurring Charges. Charges for Local Calling Service and Measured Telecommunications Service are assessed on a measured rate basis and are additional to the charges shown for Standard Residence/Business Line, Basic PBX Trunk and PBX Trunk Service - Digital/DS1, as are other service charges.

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**6.0 NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.2 Standard Residence Line**

6.2.1 (RESERVE FOR FUTURE USE)

6.2.2 (RESERVE FOR FUTURE USE)

**6.3 Standard Business Line**

**6.3.1 Single/Multiple Line Customers (Flat)**

The following rates and charges apply to flat rate, line-side services. Flat rate service provides Customers with unlimited non-usage sensitive calling within their local calling area.

**A) Monthly Recurring Line Charge (Including Touch Tone):**

**Standard Business Line**

TERM PLAN	Prices for existing service contracts prior to 2/1/99	Prices for contracts as of 2/1/99
Month-to-Month	\$38.56	\$38.56
12 Month	\$ 36.06	\$36.06
24 Month	\$ 34.50	\$34.50
36 Month	\$ 33.50	\$33.50
48 Month	\$ 32.50	Not Available
60 Month	\$ 32.00	Not Available

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**Standard Business Line Plus (SBLP)\***

TERM PLAN	Prices for existing service contracts prior to 2/1/99	Prices for contracts as of: 2/1/99	Prices for contracts as of: 4/1/99
Month-to-Month	\$38.56	\$38.56	\$50.00
12 Month	\$ 36.06	\$36.06	\$46.00
24 Month	\$ 34.50	\$34.50	\$42.00
36 Month	\$ 33.50	\$33.50	\$40.00
48 Month	\$ 32.50	Not Available	Not Available
60 Month	\$ 32.00	Not Available	Not Available

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BY: *Sharon O. Bell*  
SECRETARY OF THE COMMISSION

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(I)

\*SBLP features included in line price are as follows: Hunting, 3-Way Calling, Consultation Hold, Touch Tone, and Call Transfer External.

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**6.0 NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.3 Standard Business Line (cont'd)**

**6.3.1 Single/Multiple Line Customers (Flat) (cont'd)**

**B) Other Standard Business Line Charges and Credits:**

	<u>Monthly Recurring Charges</u>	
911 Emergency Charge	\$0.91 Per Line	
TRS / TDD Surcharge	\$0.10 Per Line	(I)
Kentucky Lifeline Support	\$0.05 Per Line	

**C) Monthly Recurring Line Charge Volume Discounts: None**

**D) Non Recurring Installation Charge:**

Per Order:	\$45.00 1st Line
Each Additional Line	\$15.00

**Standard Business Line Early Termination Penalty Charge:**

If the Customer terminates their Standard Business Line Term Plan prior to its completion, the Customer will be responsible for reimbursing ICG for the difference between the Term Plan monthly recurring charge and the Month-to-Month monthly recurring charge for all completed or partial months from the beginning of the agreement period for each of the Customers' Standard Business Lines covered under the Term Plan. In addition, the Customer must reimburse ICG for all installation, wiring or other initial fees that may have been waived at time of initial service.

**6.3.2 [Reserved for Future Use]**

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**6.0 NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.3 Standard Business Line (cont'd)**

**6.3.2 [Reserved for Future Use]**

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*Material previously found on this page now appears on Page 76.*

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SECRETARY OF THE COMMISSION

**6.0 NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.4 Single and Multiple Analog PBX Trunk**

**On-Switch PBX DS-0 Trunk Volume Discounts:**

**Monthly Recurring PBX DS-0 Trunk Charges (Includes Touch Tone):**

<u>Term Plan</u>	<u>Monthly Recurring Charge</u>	
Monthly	\$36.00 Per Circuit + Touch Tone	(R)
12 Month	\$35.00 Per Circuit + Touch Tone	(R)
24 Month	\$34.00 Per Circuit + Touch Tone	(R)
36 Month	\$33.00 Per Circuit + Touch Tone	(R)
48 Month	\$32.00 Per Circuit + Touch Tone	(R)
60 Month	\$31.00 Per Circuit + Touch Tone	(R)

Applies to inbound, outbound, DID, DOD, 2-Way DID circuits.  
Flat Rate Service = Unlimited Local Calling

**Other Standard Business Line Charges and Credits:**

	<u>Monthly Recurring Charges</u>	
911 Emergency Charge	\$0.91 Per Circuit	(D)
*Does not apply to DID or inbound only equipped circuits		
TDD Surcharge	\$0.08	(D)

**Monthly Recurring Line Charge Volume Discounts:** **None**

**Non Recurring Installation Charge:**

Per Order:	\$45.00 1st Line
	\$15.00 Additional Lines

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Kentucky P.S.C. Tariff No. 2  
4<sup>th</sup> Revised Page 78.1  
Cancels 3rd Revised Page 78.1

**6.0 NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.4 Single and Multiple Analog PBX Trunk (cont'd)**

**Other Standard Business Line Charges and Credits:**

Monthly Recurring Charges

911 Emergency Charge	\$0.91 Per Circuit	
*Does not apply to DID or inbound only equipped circuits		
TRS / TDD Surcharge	\$0.10 Per Circuit	(I)
Kentucky Lifeline Support	\$0.05 Per Circuit	

**Monthly Recurring Line Charge Volume Discounts:** **None**

**Non Recurring Installation Charge:**

Per Order:	\$45.00 1st Line
	\$15.00 Additional Lines

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**6.0 NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.5 Direct Inward Dial Service (DID)**

**Monthly Recurring Charges:**

Per DID Equipment Line/ Trunk Charge	\$ 5.00	(R)
1 <sup>st</sup> Block of 20 DID Numbers	\$ 2.75	
Additional Blocks of 20 DID Numbers	\$ 2.75	

**Non-Recurring DID Installation Charges:**

Per DID Equipped Line/ Trunk Charge	\$ 40.00
1 <sup>st</sup> Block of 20 DID Numbers	\$100.00
Additional Blocks of 20 DID Numbers	\$ 35.00

\*DID Equipped Line/Trunk MRCs are in addition to the Standard Business Line MRCs, the PBX DS-0 Trunk MRCs, or the Digital DS-1 Trunk active channel MRCs. In addition, the Customer will be charged for the number of DID Number Blocks (20 numbers per block) regardless of the number of DID numbers utilized out of the available 20 numbers.

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**6.0 NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.6 Digital Voice Grade DS-1 Trunk Service**

PBX Trunk Service - Digital/DS1 provides line connections from an end-user's Private Branch Exchange ("PBX"), Key System, or other telephonic device to the Switch Port. PBX Trunk Service - Digital/DS1 is available as a DS1 (1.544 Mbps). Service on a Digital Trunk is available on a measured rate basis for business customers only. A minimum order of 12 voice grade connections (active DSO trunks) is required. Charges for Local Calling Service and Message Telecommunications Service are assessed on a measured rate basis and are additional to charges for PBX Trunk Service - Digital/DS1.

The Customer may opt to utilize PBX Trunk Service - Digital/DS1 for outgoing calls only, or for outgoing and incoming calls. In the latter case, direct inward dial ("DID") numbers must be purchased from the Company.

**6.6.1 Basic Digital Trunk Option**

The basic digital trunk option must include a DS-1 loop connection, unless customer is collocated with an ICG facility.

**1) DS-1 Loop Connection**

<u>Term Plan</u>	<u>Monthly Recurring Charge (Per DS-1)</u>	
	<u>For Service orders signed Prior to 11/15/99.</u>	<u>Service orders signed on or after 11/15/99.</u>
Monthly	\$150.00	\$150.00
12 Month	\$140.00	\$150.00
24 Month	\$130.00	\$150.00
36 Month	\$120.00	\$150.00
48 Month	\$110.00	\$150.00
60 Month	\$100.00	\$150.00
Non-Recurring Charges	\$500.00	

\* Material found on this page was previously found on page 83.

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**6.0 NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.6 Digital Voice Grade DS-1 Trunk Service (cont'd)**

**6.6.1 Basic Digital Trunk Option (cont'd)**

**2) DS0 Charge - Applies to 2-way, DID or DOD**

Non-Recurring Charges	\$15.00 1st DS0 per order
	\$15.00 Each additional DS0 per order

**Monthly Recurring Charge (Per Active DS0):**

Month-to-Month	\$33.00
12 Month	\$32.00
24 Month	\$28.00
36 Month	\$27.50
48 Month	\$26.00
60 Month	\$25.00

**Other DS-1 Trunk/Channel Charges and Credits:**

**Monthly Recurring Charges**

911 Emergency Charge	\$0.91 Per Circuit
*Does not apply to DID or inbound only equipped circuits	
TRS / TDD Surcharge	\$0.10 Per Circuit
Kentucky Lifeline Support	\$0.05 Per Circuit

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EXECUTIVE DIRECTOR

**6.0 NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.6 Digital Voice Grade DS-1 Trunk Service (cont'd)**

(D)

**Three Way Calling/Call Transfer Feature**

Available on digital trunks only, this feature provides functionality allowing a station user to transfer any established call to another station outside the PBX or business group without the assistance of the attendant. The customer may also add on another party for a three way call. Customers utilizing this service will be billed for any toll charges applicable to the call.

Nonrecurring Charges  
\$50.00 per trunk group

Monthly Recurring Charges  
\$3.00 per trunk

**Digital DS-1 and Active Channel Early Termination Penalty Charge:**

If the Customer terminates their DS-1 Trunk and Active Channel Term Plan prior to its completion, the Customer will be responsible for reimbursing ICG for the difference between the Term Plan monthly recurring charge and the Month-to-Month monthly recurring charge for all completed or partial months from the beginning of the agreement period for each of the Customers' DS-1 Trunks covered under the Term Plan. In addition, the Customer must reimburse ICG for all installation, wiring or other initial fees that may have been waived at time of initial service.

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**6.0 NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.6 Digital Voice Grade DS-1 Trunk Service (cont'd)**

**6.6.2 Fully Configured Digital Trunk Option - Includes DS-1 Loop and 24 Active DS0s**

**Non-Recurring Charges      \$780.00**

**Monthly Recurring Charges (Per DS-1)**

<u>Monthly Recurring Charge</u>	
Monthly	\$906.00
12 Month	\$836.00
24 Month	\$730.00
36 Month	\$696.00
48 Month	\$662.00
60 Month	\$628.00

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**6.0 NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

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**6.0 NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

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**6.0 NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

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6.0 **NETWORK SERVICES - RETAIL PRICE LIST** (cont'd)

6.6 **Digital Voice Grade DS-1 Trunk Service** (cont'd)

6.6.3 **Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)**

**Monthly Recurring Charge:**

<u>Term Plan</u>	<u>1<sup>st</sup> PRI</u>	<u>2<sup>nd</sup> PRI</u>	<u>3<sup>rd</sup> PRI &amp; Higher</u>
Monthly	\$350.00	\$250.00	\$200.00
12 Month	\$340.00	\$240.00	\$190.00
24 Month	\$330.00	\$230.00	\$180.00
36 Month	\$320.00	\$220.00	\$170.00
48 Month	\$315.00	\$215.00	\$165.00
60 Month	\$310.00	\$210.00	\$160.00

\*ISDN PRI MRC's are in addition to the Digital Business Line MRC's and the Digital Business Line T1 Facility MRC's.

**Term Plan Price Standard Features Include:**

- 23B+D
- 24B; Requires purchase of one 23B+D
- "D" Channel Control of Multiple ISDN Primes
- 64 Clear Channel Capability
- Direct Inward Dialing
- Dedicated Trunk Groups

DS-1 Trunk charge is additional;  
Refer to Local Service pricing for DS-1 Circuit

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SECRETARY OF THE COMMISSION

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6.0 **NETWORK SERVICES - RETAIL PRICE LIST** (cont'd)

6.6 **Digital Voice Grade DS-1 Trunk Service** (cont'd)

***ISDN PRI Optional Features:***

*(One per Prime)*

	<u>Term</u>	<u>Monthly Recurring Charge</u>
ISDN PRI		
MRC (1 <sup>st</sup> T1)	Monthly	\$500.00
	12 Month Plan	\$450.00
	24 Month Plan	\$425.00
	36 Month Plan	\$400.00
	60 Month Plan	\$350.00

**(The 23 B is provisioned separately as a 23B+D; The D Channel Backup is provisioned separately)**

Additions, Deletions, Rearrangements &  
Changes of one or more Trunks to existing  
Trunk Groups:

Installation

Per Interface, Occasion, Trunk Group

\$ 50.00

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**6.0 NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.7 Local Directory Assistance**

Per Call Charge \$1.25 (I)

**6.8 Operator Assisted Rates**

Local exchange calls may be placed on an Operator Assisted basis. Usage charges for Operator Assisted calls are set forth below. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified in Section 7.0 will apply in addition to any applicable Operator charges.

In addition to the usage charges identified above, the following operator-assisted charges will apply:

	<u>Per Call Charges</u>
Person-to-Person	\$3.00
Station-to-Station	\$1.65
3 <sup>rd</sup> Number Billing	\$1.85
0+ Mechanized	\$0.65
0+ Time Out	\$1.85
0-	\$1.85
Collect	\$1.65
Time Charges	\$1.65

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**6.0 NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.9 Message Telecommunications Service**

**6.9.1 Switched Outbound Service**

**6.9.1.1 IntraLATA Switched Outbound Service**

IntraLATA Switched Outbound Service is billed in six (6) second increments, with an initial minimum billing period of six (6) seconds. (R)

	<u>Peak</u>	<u>Off -Peak</u>
Analog Service	\$0.085	\$0.075
Digital Service	\$0.079	\$0.070
Peak	Monday - Friday	8:00am - 4:59pm
Off-Peak	Monday - Friday	5:00pm - 7:59am
	Saturday, Sunday	All Day
	Holidays	All Day

All times are Central Standard or Central Daylight Savings Time.  
Holidays include: New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas.

**6.9.1.2 InterLATA/Intrastate Switched Outbound Service**

InterLATA/Intrastate Switched Outbound Service is billed in six (6) second increments, with a six (6) second call minimum. After the initial 6 second minimum, each fractional call is rounded up to the next one-tenth minute. Customers will receive the prices below 24 hours a day, 7 days a week.

Usage		
Outbound Usage	\$0.085 per minute	(R)
On-Switch Customer Discount	10%	
(applicable on per minute usage charges)		

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**6.0 NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.9 Message Telecommunications Service (cont'd)**

**6.9.2 Switched Inbound Service (ICG Toll Free)**

**6.9.2.1 IntraLATA Switched Inbound Service**

IntraLATA Switched Inbound Service is billed in six (6) second increments, with a six (6) second call minimum. After the initial 6 second minimum, each fractional call is rounded up to the next one-tenth minute. Customers will receive the prices below 24 hours a day, 7 days a week.

Usage	
Inbound Usage	\$0.085 per minute
On-Switch Customer Discount	10%
(applicable on per minute usage charges)	
Per-Call Payphone Service Charge	\$0.250

**6.9.2.2 InterLATA/Intrastate Switched Inbound Service**

InterLATA/Intrastate Switched Inbound Service is billed in six (6) second increments, with a six (6) second call minimum. After the initial 6 second minimum, each fractional call is rounded up to the next one-tenth minute. Customers will receive the prices below 24 hours a day, 7 days a week.

Usage	
Inbound Usage	\$0.085 per minute
On-Switch Customer Discount	10%
(applicable on per minute usage charges)	
Per-Call Payphone Service Charge	\$0.250

**6.9.3 MTS Services - Plan B**

Plan B covers all instate long distance services (IntraLATA/Intrastate, InterLATA/Intrastate, outbound and inbound calls) with one rate which is applied to all usage. In order to qualify for Plan B service, customers must sign a minimum one year term agreement for ICG long distance service, and select ICG as their primary interexchange carrier for both InterLATA and IntraLATA long distance. All service is billed in six (6) second increments with a six (6) second call minimum.

Usage	\$0.055 per minute
Per-Call Payphone Service Charge (inbound only)	\$0.250

**6.9.4 Directory Assistance**

NPA-555-1212	\$0.50
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BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

**6.0 NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.10 Custom Calling Features**

Feature Description	<u>Monthly Recurring</u>	<u>Non Recurring</u>
	<u>Charges</u>	<u>Charges</u>
Hunting	\$5.42	\$2.00
Call Forwarding	\$2.75	\$6.50
Call Forwarding Busy	\$2.75	\$6.50
Call Forwarding No Answer	\$2.75	\$6.50
Call Waiting	\$3.25	\$6.50
3-Way Conference Calling	\$3.25	\$6.50
Speed Call (8)	\$3.25	\$6.50
Speed Call (30)	\$3.25	\$6.50
Caller ID (w/o name)	\$7.50	\$6.50
Caller ID (with name)	\$8.50	\$6.50
Vanity Number	\$0.00	\$25.00
Touch Tone	\$0.00	\$0.00
911 Location Manager		
- Per DS0 for Digital Trunks	\$50.00	\$58.00
- Per PRI	\$50.00	\$58.00

(N)  
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(N)

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**6.0 NETWORK SERVICES - RETAIL RATE SCHEDULE (cont'd)**

**6.10 Custom Calling Features (cont'd)**

If any combination of features listed below is ordered, the following discount structure applies:

Multi-Feature Discounts*	Monthly Recurring Charge Discounts	Non-Recurring Charge Discounts
2 Custom Calling Features per Line	20%	\$0.00
3 Custom Calling Features per Line	30%	\$0.00
4 Custom Calling Features per Line	35%	\$0.00
5 or more Custom Calling Features per Line	40%	\$0.00

**Eligible for Multi-Feature Discounts\***

Feature Description
Call Forwarding
Call Forwarding Busy
Call Forwarding No Answer
Call Waiting
3-Way Conference Calling
Speed Call (8)
Speed Call (30)

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\*Multi-Feature Discounts are not available for service orders signed after November 4, 1999. (T)

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**6.0 NETWORK SERVICES - RETAIL RATE SCHEDULE (cont'd)**

**6.11 Blocking/Unblocking**

Per Line (Non-Recurring)      N/C                              N/C

At time of installation - order charge applies to additional services.

**6.12 Maintenance Visit Charges**

<u>Duration of time, per technician</u>	<u>First Hour</u>	<u>Each add'l 15 minutes</u>	(T)
Monday-Friday (8am-5pm)	\$ 131.25	\$ 33.00	(R)
Monday-Friday (5pm-8am) & Saturday	\$ 175.00	\$ 49.00	(N)
Sunday	\$ 233.75	\$ 59.00	
All ICG recognized holidays	\$ 233.75	\$ 59.00	
Trouble Isolation Charge (Flat Rate)	\$ 70.00		(N)

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**6.0 NETWORK SERVICES - RETAIL RATE SCHEDULE (cont'd)**

**6.13 Directory Listings**

		<u>Monthly Recurring Charge</u>
Standard Listing		\$0.00/Line/Month
Business Listing	(Additional Listing)	\$3.00/Line/Month
Semi Public Listing	(# excluded from listings but included in DA)	\$1.50/Line/Month
Private Non-Listing	(# excluded from listings and DA)	\$2.00/Line/Month

**6.14 Calling Card Services**

ICG's Calling Card Service is offered to ICG local exchange and long distance customers or as a standalone service. Service is offered twenty-four (24) hours a day, seven (7) days a week to all valid terminating locations. Intrastate service is sold as an add-on to interstate service. Access to ICG's Calling Card service is via a toll free number. The Customer must input a valid Authorization Code in addition to the destination number with area code.

Charge per minute                      \$0.15 per minute                      (R)

Calling card calls are billed in six (6) second increments with a thirty (30) second call minimum. After the initial 30 second minimum, each fractional call is rounded up to the nearest one-tenth of a minute. Fractional cents will be rounded to the nearest cent.

Usage of the calling card affirms that the customer agrees to the terms and conditions set forth by this tariff and supporting material sent to the Customer together with the Calling Card.

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**6.0 NETWORK SERVICES - RETAIL RATE SCHEDULE (cont'd)**

**6.15 PIC Change Charge and Miscellaneous Service Offerings**

<u>Feature Description</u>	<u>Monthly Recurring Charges</u>	<u>Non Recurring Charges</u>	
PIC Change Charges/Line	\$0.00	\$5.00	
Retained # (DNCF) with 4 Paths	\$2.75	\$6.50	
Each Additional Path	\$1.00	\$0.00	
Order Processing Charge			(T)
Per service order per location	\$0.00	\$25.00	(R)

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**6.0 NETWORK SERVICES - RETAIL RATE SCHEDULE (cont'd)**

**6.16 Digital Access Service**

**Rates and Charges:** (Per DS1, unless indicated otherwise)

Term/Rate Element	Monthly	1 Year	2 Year	3 Year	NRC*
PLAN A Central Office Port Option 1	\$819.00	\$625.00	\$500.00	\$475.00	\$500.00
PLAN A Central Office Port Option 2	\$779.00	\$595.00	\$475.00	\$450.00	\$500.00
PLAN A Central Office Port Option 3	\$859.00	\$655.00	\$525.00	\$500.00	\$500.00
PLAN A Digital Access Loop**	\$150.00	\$150.00	\$150.00	\$150.00	\$600.00
PLAN B Central Office Port Option 1	\$926.00	\$852.00	\$778.00	\$725.00	\$500.00
PLAN B Central Office Port Option 2	\$880.00	\$810.00	\$739.00	\$688.00	\$500.00
PLAN B Central Office Port Option 3	\$972.00	\$894.00	\$817.00	\$762.00	\$500.00
PLAN B Digital Access Loop	\$150.00	\$150.00	\$150.00	\$150.00	\$600.00
-DAS Subgroup (PLAN B only) -Caller Identification -Hunting Within a DAS Subgroup/Arrangement	no charge	no charge	no charge	no charge	no charge
Called Number	\$25.00	\$25.00	\$25.00	\$25.00	\$50.00
Overflow Among DAS Arrangements	\$10.00	\$10.00	\$10.00	\$10.00	\$150.00
DID Number Blocks (1 <sup>st</sup> block of 20 phone numbers)	\$2.75	\$2.75	\$2.75	\$2.75	\$100.00
DID Add'l Blocks of 20 phone numbers up to 100	\$2.50	\$2.50	\$2.50	\$2.50	\$35.00
DID Add'l Blocks of 20 phone numbers over 100	\$2.00	\$2.00	\$2.00	\$2.00	\$35.00
Additional Trunk Phone Number	\$5.00	\$5.00	\$5.00	\$5.00	\$0.00
Redirected Number Delivery	\$25.00	\$25.00	\$25.00	\$25.00	\$100.00

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Charges for moves, changes and deletes found in this tariff also apply.

\*NRC - Non-recurring charge

\*\*Digital Access Loop charge for Plan A will be waived if customer is collocated.

All rates may be pro-rated for a partial month.

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**6.0 NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.16 Digital Access Service (cont'd)**

**Rates and Charges:** (Per DS1, unless indicated otherwise)

Term/Rate Element	1 Year	2 Year	3 Year	5 Year	Overage Per MOU*
PLAN B High Volume 50,000 MOU*					\$0.0075
MRC**	\$800.00	\$800.00	\$800.00	\$800.00	
NRC***	\$550.00	\$400.00	\$200.00	\$0.00	
PLAN B High Volume 100,000 MOU*					\$0.0065
MRC**	\$850.00	\$850.00	\$850.00	\$850.00	
NRC***	\$550.00	\$400.00	\$200.00	\$0.00	
PLAN B High Volume 250,000 MOU*					\$0.0055
MRC**	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00	
NRC***	\$550.00	\$400.00	\$200.00	\$0.00	
PLAN B High Volume 350,000 MOU*					\$0.0045
MRC**	\$1,150.00	\$1,150.00	\$1,150.00	\$1,150.00	
NRC***	\$550.00	\$400.00	\$200.00	\$0.00	

- Charges for moves, charges and deletes found in this tariff also apply.
- Plan B High Volume rate includes central office port only; Digital Access Loop Charge waived if customer is collocated.
- Customer must still select Plan B configuration option 1, 2, or 3.

\* MOU - Minutes of Use  
\*\* MRC - Monthly Recurring Charge  
\*\*\* NRC - Non-recurring charge

All rates may be pro-rated for a partial month.

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**6.0 NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.16 Digital Access Service (cont'd)**

**Rates and Charges:** (Per DS1, unless indicated otherwise)

Term/Rate Element	Monthly	1 Year	2 Year	3 Year	NRC*
Expanded Originating Service -Routing Establishment Charge (per DAS)	\$60.00	\$60.00	\$60.00	\$60.00	\$0.00
Kentucky Lifeline Support Charge per channel, per month (Applies to all plans)	\$0.05	\$0.05	\$0.05	\$0.05	\$0.00
TRS / TDD Surcharge	\$0.10	\$0.10	\$0.10	\$0.10	\$0.00

(I)

Term/Rate Element	2 Year	3 Year	4 Year	5 Year
Plan C-Central Office Port** Option 1	\$470.00	\$443.00	\$403.00	\$378.00
Plan C-Digital Access Loop Option 1	5%	7%	10%	12%

\*\*Discounts Based on Plan A Pricing  
- 4 and 5 year term discounts based on 3 year Plan A pricing.  
- Please refer to Plan A for all applicable NRCs.

Term / Rare Element	3 Year	4 Year	5 Year
Plan C-Central Office Port Option 2 (250-499 PRI)	\$650.00	\$650.00	\$650.00
(500+ PRI)	\$600.00	\$600.00	\$600.00

-Option 2 includes pricing for Central Office Port Only.  
-All other DAS features and options are at the rates found previously in this section.  
-Please refer to Plan A for all applicable NRC's.

Term/Rate Element	Monthly	1 Year	2 Year	3 Year	NRC*
Plan D - DS-3 Digital Access Loop	\$1,500.00	\$1,500.00	\$1,500.00	\$1,500.00	\$500.00

-- DS-3 pricing replaces the Digital Access Loop, EOS IntraLATA transport, and/or EOS interLATA transport commonly provisioned at the DS-1 level and available in requested markets.

--All other Digital Access Services pricing components still apply. Please refer to pricing in Plan A, Plan B, Plan C, Plan D, Plan E, Plan F, Plan G, Plan H, Plan I, Plan J, Plan K, Plan L, Plan M, Plan N, Plan O, Plan P, Plan Q, Plan R, Plan S, Plan T, Plan U, Plan V, Plan W, Plan X, Plan Y, Plan Z, Plan AA, Plan AB, Plan AC, Plan AD, Plan AE, Plan AF, Plan AG, Plan AH, Plan AI, Plan AJ, Plan AK, Plan AL, Plan AM, Plan AN, Plan AO, Plan AP, Plan AQ, Plan AR, Plan AS, Plan AT, Plan AU, Plan AV, Plan AW, Plan AX, Plan AY, Plan AZ, Plan BA, Plan BB, Plan BC, Plan BD, Plan BE, Plan BF, Plan BG, Plan BH, Plan BI, Plan BJ, Plan BK, Plan BL, Plan BM, Plan BN, Plan BO, Plan BP, Plan BQ, Plan BR, Plan BS, Plan BT, Plan BU, Plan BV, Plan BW, Plan BX, Plan BY, Plan BZ, Plan CA, Plan CB, Plan CC, Plan CD, Plan CE, Plan CF, Plan CG, Plan CH, Plan CI, Plan CJ, Plan CK, Plan CL, Plan CM, Plan CN, Plan CO, Plan CP, Plan CQ, Plan CR, Plan CS, Plan CT, Plan CU, Plan CV, Plan CW, Plan CX, Plan CY, Plan CZ, Plan DA, Plan DB, Plan DC, Plan DD, Plan DE, Plan DF, Plan DG, Plan DH, Plan DI, Plan DJ, Plan DK, Plan DL, Plan DM, Plan DN, Plan DO, Plan DP, Plan DQ, Plan DR, Plan DS, Plan DT, Plan DU, Plan DV, Plan DW, Plan DX, Plan DY, Plan DZ, Plan EA, Plan EB, Plan EC, Plan ED, Plan EE, Plan EF, Plan EG, Plan EH, Plan EI, Plan EJ, Plan EK, Plan EL, Plan EM, Plan EN, Plan EO, Plan EP, Plan EQ, Plan ER, Plan ES, Plan ET, Plan EU, Plan EV, Plan EW, Plan EX, Plan EY, Plan EZ, Plan FA, Plan FB, Plan FC, Plan FD, Plan FE, Plan FF, Plan FG, Plan FH, Plan FI, Plan FJ, Plan FK, Plan FL, Plan FM, Plan FN, Plan FO, Plan FP, Plan FQ, Plan FR, Plan FS, Plan FT, Plan FU, Plan FV, Plan FW, Plan FX, Plan FY, Plan FZ, Plan GA, Plan GB, Plan GC, Plan GD, Plan GE, Plan GF, Plan GG, Plan GH, Plan GI, Plan GJ, Plan GK, Plan GL, Plan GM, Plan GN, Plan GO, Plan GP, Plan GQ, Plan GR, Plan GS, Plan GT, Plan GU, Plan GV, Plan GW, Plan GX, Plan GY, Plan GZ, Plan HA, Plan HB, Plan HC, Plan HD, Plan HE, Plan HF, Plan HG, Plan HH, Plan HI, Plan HJ, Plan HK, Plan HL, Plan HM, Plan HN, 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Plan LV, Plan LW, Plan LX, Plan LY, Plan LZ, Plan MA, Plan MB, Plan MC, Plan MD, Plan ME, Plan MF, Plan MG, Plan MH, Plan MI, Plan MJ, Plan MK, Plan ML, Plan MM, Plan MN, Plan MO, Plan MP, Plan MQ, Plan MR, Plan MS, Plan MT, Plan MU, Plan MV, Plan MW, Plan MX, Plan MY, Plan MZ, Plan NA, Plan NB, Plan NC, Plan ND, Plan NE, Plan NF, Plan NG, Plan NH, Plan NI, Plan NJ, Plan NK, Plan NL, Plan NM, Plan NN, Plan NO, Plan NP, Plan NQ, Plan NR, Plan NS, Plan NT, Plan NU, Plan NV, Plan NW, Plan NX, Plan NY, Plan NZ, Plan OA, Plan OB, Plan OC, Plan OD, Plan OE, Plan OF, Plan OG, Plan OH, Plan OI, Plan OJ, Plan OK, Plan OL, Plan OM, Plan ON, Plan OO, Plan OP, Plan OQ, Plan OR, Plan OS, Plan OT, Plan OU, Plan OV, Plan OW, Plan OX, Plan OY, Plan OZ, Plan PA, Plan PB, Plan PC, Plan PD, Plan PE, Plan PF, Plan PG, Plan PH, Plan PI, Plan PJ, Plan PK, Plan PL, Plan PM, Plan PN, Plan PO, Plan PP, Plan PQ, Plan PR, Plan PS, Plan PT, Plan PU, Plan PV, Plan PW, Plan PX, Plan PY, Plan PZ, Plan QA, Plan QB, Plan QC, Plan QD, Plan QE, Plan QF, Plan QG, Plan QH, Plan QI, Plan QJ, Plan QK, Plan QL, Plan QM, Plan QN, Plan QO, Plan QP, Plan QQ, Plan QR, Plan QS, Plan QT, Plan QU, Plan QV, Plan QW, Plan QX, Plan QY, Plan QZ, Plan RA, Plan RB, Plan RC, Plan RD, Plan RE, Plan RF, Plan RG, Plan RH, Plan RI, Plan RJ, Plan RK, Plan RL, Plan RM, Plan RN, Plan RO, Plan RP, Plan RQ, Plan RR, Plan RS, Plan RT, Plan RU, Plan RV, Plan RW, Plan RX, Plan RY, Plan RZ, Plan SA, Plan SB, Plan SC, Plan SD, Plan SE, Plan SF, Plan SG, Plan SH, Plan SI, Plan SJ, Plan SK, Plan SL, Plan SM, Plan SN, Plan SO, Plan SP, Plan SQ, Plan SR, Plan SS, Plan ST, Plan SU, Plan SV, Plan SW, Plan SX, Plan SY, Plan SZ, Plan TA, Plan TB, Plan TC, Plan TD, Plan TE, Plan TF, Plan TG, Plan TH, Plan TI, Plan TJ, Plan TK, Plan TL, Plan TM, Plan TN, Plan TO, Plan TP, Plan TQ, Plan TR, Plan TS, Plan TT, Plan TU, Plan TV, Plan TW, Plan TX, Plan TY, Plan TZ, Plan UA, Plan UB, Plan UC, Plan UD, Plan UE, Plan UF, Plan UG, Plan UH, Plan UI, Plan UJ, Plan UK, Plan UL, Plan UM, Plan UN, Plan UO, Plan UP, Plan UQ, Plan UR, Plan US, Plan UT, Plan UU, Plan UV, Plan UW, Plan UX, Plan UY, Plan UZ, Plan VA, Plan VB, Plan VC, Plan VD, Plan VE, Plan VF, Plan VG, Plan VH, Plan VI, Plan VJ, Plan VK, Plan VL, Plan VM, Plan VN, Plan VO, Plan VP, Plan VQ, Plan VR, Plan VS, Plan VT, Plan VU, Plan VV, Plan VW, Plan VX, Plan VY, Plan VZ, Plan WA, Plan WB, Plan WC, Plan WD, Plan WE, Plan WF, Plan WG, Plan WH, Plan WI, Plan WJ, Plan WK, Plan WL, Plan WM, Plan WN, Plan WO, Plan WP, Plan WQ, Plan WR, Plan WS, Plan WT, Plan WU, Plan WV, Plan WW, Plan WX, Plan WY, Plan WZ, Plan XA, Plan XB, Plan XC, Plan XD, Plan XE, Plan XF, Plan XG, Plan XH, Plan XI, Plan XJ, Plan XK, Plan XL, Plan XM, Plan XN, Plan XO, Plan XP, Plan XQ, Plan XR, Plan XS, Plan XT, Plan XU, Plan XV, Plan XW, Plan XX, Plan XY, Plan XZ, Plan YA, Plan YB, Plan YC, Plan YD, Plan YE, Plan YF, Plan YG, Plan YH, Plan YI, Plan YJ, Plan YK, Plan YL, Plan YM, Plan YN, Plan YO, Plan YP, Plan YQ, Plan YR, Plan YS, Plan YT, Plan YU, Plan YV, Plan YW, Plan YX, Plan YY, Plan YZ, Plan ZA, Plan ZB, Plan ZC, Plan ZD, Plan ZE, Plan ZF, Plan ZG, Plan ZH, Plan ZI, Plan ZJ, Plan ZK, Plan ZL, Plan ZM, Plan ZN, Plan ZO, Plan ZP, Plan ZQ, Plan ZR, Plan ZS, Plan ZT, Plan ZU, Plan ZV, Plan ZW, Plan ZX, Plan ZY, Plan ZZ.

\*NRC - Non-recurring Charge

**6.16 Digital Access Service (cont'd)**

**Rates and Charges:** (Per DS1, unless indicated otherwise)

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6.16 **Digital Access Service (cont'd)**

**Rates and Charges:** (Per DS1, unless indicated otherwise)

Plan E - Central Office Port	Monthly	1 Year	2 Year	3 Year	4 Year	5 Year
25-49 PRI's	\$695.00	\$625.00	\$494.00	\$468.00	\$462.00	\$449.00
50-99 PRI's	\$695.00	\$625.00	\$488.00	\$462.00	\$455.00	\$443.00
100+ PRI's	\$695.00	\$625.00	\$480.00	\$455.00	\$449.00	\$437.00

- Plan E includes Central Office Port only.
- All other DAS features and options are available at the rates found previously in this section.
- Please refer to Plan A for all applicable NRC's.

Plan F - Central Office Port: 5 Year Term Commitment	<u>NRC</u> *	<u>MRC</u>
200,000 + PRI's		\$408.00**

- \* -Please refer to Plan A For all applicable NRC's.
- \*\* -pricing available only for agreements signed prior to January 3, 2002
- Plan F includes Central Office Port only.
- All other DAS features and options are available at the rates found previously in this section.

Plan G-Central Office Port: 66 Month Term Commitment	<u>NRC</u>	<u>MRC</u>
100,000 + PRI's		
Months 1-36	\$0.00	\$508.00
Months 37-66	\$0.00	\$288.00

- Plan G includes Central Office Port Only
- All other DAS features and options are available at rates found previously in this section

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(N)

(N)

**6.0 NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.17 Dedicated Long Distance Service**

**6.17.1 Plan A: IntraLATA/Intrastate Dedicated Outbound Service**

IntraLATA/Intrastate Dedicated Outbound Service is billed in six (6) second increments, with and initial minimum billing period of six (6) seconds. After the initial 6 second minimum, each fractional call is rounded up to the next one-tenth minute. Customers will receive the prices below 24 hours a day, 7 days a week.

**Outbound Usage:** \$0.085/minute (R)  
**Dedicated Customer Discount:** 40%

**6.17.2 Plan A: InterLATA/Intrastate Dedicated Outbound Service**

InterLATA/Intrastate Dedicated Outbound Service is billed in six (6) second increments, with and initial minimum billing period of six (6) seconds. After the initial 6 second minimum, each fractional call is rounded up to the next one-tenth minute. Customers will receive the prices below 24 hours a day, 7 days a week.

**Outbound Usage:** \$0.085/minute (R)  
**Dedicated Customer Discount:** 40%

**6.17.3 Plan A: IntraLATA/Intrastate Dedicated Inbound Service  
(Dedicated Toll Free)**

IntraLATA/Intrastate Dedicated Inbound Service is billed in six (6) second increments, with and initial minimum billing period of six (6) seconds. After the initial 6 second minimum, each fractional call is rounded up to the next one-tenth minute. Customers will receive the prices below 24 hours a day, 7 days a week.

**Inbound Usage:** \$0.085/minute (R)  
**Dedicated Customer Discount:** 40%  
**Per Call Payphone Surcharge\*:** \$0.250

**6.17.4 Plan A: InterLATA/Intrastate Dedicated Inbound Service**

InterLATA/Intrastate Dedicated Inbound Service is billed in six (6) second increments, with and initial minimum billing period of six (6) seconds. After the initial 6 second minimum, each fractional call is rounded up to the next one-tenth minute. Customers will receive the prices below 24 hours a day, 7 days a week.

**Inbound Usage:** \$0.085/minute (R)  
**Dedicated Customer Discount:** 40%  
**Per Call Payphone Surcharge\*:** \$0.250

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**6.17.5 Plan A: Dedicated Long Distance Directory Assistance  
(NPA) 555-1212:**

\$0.40/call

JAN 01 2000

\*Dedicated Customer Discount does not apply.

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BY: Stephan O. Bell  
SECRETARY OF THE COMMISSION

Issued: December 30, 1999

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Issued by: Amy Hartzler  
Director, Regulatory and Government Affairs  
161 Inverness Drive West  
Englewood, Colorado 80112

**6.0 NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

(N)

**6.18 Business Essentials**

Component A - includes one standard Business Line Plus line and the following features; hunting, 3 Way calling, call transfer, consulting hold, Caller ID, Call Waiting, Call Forwarding/Variable/Busy/No Answer

Term	Monthly Recurring Charge
12 Months	\$43.99
24 Months	\$41.99
36 Months	\$39.99

-Customers may elect to decline any of the Custom Calling features included in the Business Essentials Bundle, however this will not impact the monthly recurring rate.

-Additional Custom Calling featured are available at the rates listed in this tariff.

Component B - Per minute rate applies to all inbound and out bound IntraLATA/intrastate, InterLATA/intrastate and interstate calls. Volume Discounts apply on a per month, per account basis.

Term	1-2499 MOU	2500-4999MOU	5000+ MOU
12 Months	\$0.079	\$0.075	\$0.069
24 Months	\$0.079	\$0.075	\$0.069
36 Months	\$0.079	\$0.075	\$0.069

-Calling Cards and International calls are at the regular tariffed rates.

-This Service is billed in six (6) second increments, with an initial minimum billing period of six (6) seconds.

**Other Charges:**

Nonrecurring Installation Charge First Line \$50.00  
Each Additional Line \$20.00  
Early Termination Penalty \$100.00/line

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**7.0 MISCELLANEOUS SERVICES**

**7.1 Busy Line Verify and Line Interrupt Service**

**7.1.1 Description**

Upon request of a calling party the Company will verify a busy condition on a called line.

- A) The operator will determine if the line is clear or in use and report to the calling party.
- B) The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

**7.1.2 Regulations**

- A) A charge will apply when:
  - 1) The operator verifies that the line is busy with a call in progress.
  - 2) The operator verifies that the line is available for incoming calls.
  - 3) The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. A separate charge will apply for both verification and interruption.

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Englewood, Colorado 80112

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**7.0 MISCELLANEOUS SERVICES (cont'd.)**

**7.1 Busy Line Verify and Interrupt Services (cont'd.)**

**7.1.2 Regulations (cont'd)**

- B) No charge will apply when:
- 1) When the calling party advises that the call is to or from an official public emergency agency.
  - 2) Under conditions other than those specified in 9.2.2(A) preceding.
- C) Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- D) The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

**7.1.3 Rates**

Call Processing 0.40

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*Dr. Stephen D. Bell*  
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**7.0 MISCELLANEOUS SERVICES (cont'd)**

**7.2 Restoration of Service**

**7.2.1 Description**

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

**7.2.2 Rates**

	<u>Non-Recurring</u>
Per occasion	10% outstanding balance but not less than \$50.00

**7.3 Optional Calling Plans to ICG LOCAL service**

**7.3.1** ICG LOCAL service customers can subscribe to a toll calling plan and one of the calling card options defined in ICG's "Toll" offerings.

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BY   
EXECUTIVE DIRECTOR

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Issued by: Scott Beer  
Director, Industry & Corporate Affairs  
161 Inverness Drive West  
Englewood, Colorado 80112

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**8.0 SPECIAL ARRANGEMENTS**

**8.1 Special Construction**

**8.1.1 Basis for Charges**

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include: (1) non-recurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof.

**8.1.2 Basis for Cost Computation**

The costs referred to in 7.1.1 preceding may include one or more of the following items to the extent they are applicable:

- A) cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes:
  - 1) equipment and materials provided or used,
  - 2) engineering, labor and supervision,
  - 3) transportation, and
  - 4) rights of way;
- B) cost of maintenance;
- C) depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
- D) administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;

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**8.0 SPECIAL ARRANGEMENTS (cont'd)**

**8.1 Special Construction (cont'd)**

**8.1.2 Basis for Cost Computation (cont'd)**

- E) license preparation, processing and related fees;
- F) tariff preparation, processing and related fees;
- G) any other identifiable costs related to the facilities provided; or
- H) an amount for return and contingencies.

**8.1.3 Termination Liability**

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer.

- A) The termination liability period is the estimated service life of the facilities provided.
- B) The amount of the maximum termination liability is equal to the estimated amounts for:
  - 1) Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
    - a) equipment and materials provided or used,
    - b) engineering, labor and supervision,
    - c) transportation, and
    - d) rights of way;

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**8.0 SPECIAL ARRANGEMENTS (cont'd)**

**8.1 Special Construction (cont'd)**

**8.1.3 Termination Liability (cont'd)**

B) (cont'd)

- 2) license preparation, processing, and related fees;
- 3) tariff preparation, processing, and related fees;
- 4) cost of removal and restoration, where appropriate; and
- 5) any other identifiable costs related to the specially constructed or rearranged facilities.

- C) The applicable termination liability method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in Section 7.1.3(B) preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 7.1.3(B) preceding shall be adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

**8.2 Individual Case Basis (ICB) Arrangements**

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. Contracts resulting from a special request will be submitted for approval and filed with the P.S.C.

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**8.0 SPECIAL ARRANGEMENTS** (cont'd)

**8.3 Special Promotions**

The Carrier may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review in accordance with rules and regulations established by the Commission, and will be included in the Carrier's tariff as an addendum to the Carrier's price lists. All promotions are offered on a non-discriminatory basis.

**8.4 Discounts**

The Company may, from time to time as reflected in the price list, offer discounts based on monthly volume (or, when appropriate, "monthly revenue commitment" and/or "time of day" may also be included in the tariff).

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## **9.0 PROMOTIONAL OFFERINGS**

### **9.1 Retail Calling Card Promotion**

From May, 1997, through July, 1997, the Company will offer a total of 100 free minutes per Calling Card, limited to one Calling Card per employee not to exceed 10 employees per Customer. This promotional offer is not available to Customers who are not Customers of its local exchange (dial tone) services, such as Standard Business Line and PBX Trunk Service. This promotional offer is also not available to wholesale Customers of the Company. This promotional offering is available on a non-discriminatory basis to all qualifying Customers.

### **9.2 "Satisfaction Guaranteed" Promotion**

From October 1, 1999 and continuing for 180 days thereafter, the company will (T) offer a "Satisfaction Guaranteed" promotion. If the Customer is not fully satisfied with the Company's service within the first ninety days after the Company activates service to the Customer, and if the Customer wishes to return to the Customer's previous local exchange service provider, the Company will pay non-recurring charges the Customer may incur for restoration of the Customer's previous local exchange (dial tone) service, excluding any extra upgrades and features, from the Customer's previous local exchange provider, and excluding any upgrades and additional features provided by the Company to the Customer. The Company's obligation under this Promotion to reimburse the Customer for non-recurring charges shall not exceed \$500.00 per Customer under any circumstances, and further provided that the Customer may not avail of the "Satisfaction Guaranteed" Promotion more than once during the period of this Promotion. Additionally if the Customer's telephone numbers were changed upon the Company's activation of service, the Company is not obligated to restore local exchange service under the previous telephone numbers. This "Satisfaction Guaranteed" Promotion is available to all Customers whose Service from the Company was activated within 90 days prior to the effective date of this tariff filing and to all Customers whose Service from the Company is activated after the effective date of this tariff filing.

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Issued by: Amy Hartzler  
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**9.0 PROMOTIONAL OFFERINGS**

**9.3 Digital Access Service Three for Three Promotion**

Beginning May 16, 2001 through July 1, 2001, for new Digital Access Service (DAS) customers who sign a minimum 36 month service agreement for Plan A or Plan B DAS, a \$1000.00 credit per DAS circuit will be applied to the 12<sup>th</sup>, 24<sup>th</sup> and 36<sup>th</sup> month invoice, for a total credit of \$3,000.00. In order to qualify for the promotion, customers must be located in an on-net building and service must be installed within 60 days of signing the service agreement. Existing customer who add new DAS service and sign a new 36 month contract will qualify for the promotion for the new DAS service only. There will be no credits applied for existing DAS service. Customers who terminate prior to the end of the term agreement, will not receive any further credits and early termination penalties per the terms of this tariff may also apply.

(T)

**9.4 Long Distance Promotion**

From September 27, 2000 until October 15, 2000, customers who subscribe to ICG long distance service will be given a \$50.00 credit towards their long distance usage for the first three months of ICG service. This credit will be given at the account level. Customers must subscribe to a minimum one year term in order to receive the credits. Existing ICG customers who do not currently subscribe to ICG long distance service are also eligible for this promotion. Early termination penalties apply as outlined in this tariff.

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Director, Regulatory and Government Affairs  
161 Inverness Drive West  
Englewood, Colorado 80112

**9.0 PROMOTIONAL OFFERINGS**

**9.5 Installation Credit Promotion**

Beginning July 22, 2000 through October 1, 2000 for new customers of the eligible services listed herein, that switch their Local Exchange Telecommunications Service to the Company from an ILEC, and for existing Customers that add one or more of the following eligible services to their existing service, the Company will determine Non-recurring Installation credits on a case by case basis (ICB), pursuant to this Installation Credit Promotion and the particular tariffed services ordered by the customer. This promotion applies to the following eligible services: Standard Single/Multiple Business Line, ICG Standard Business Line Plus, Single/Multiple Analog PBX Trunk, Digital Voice Grade DS-1/Digital Trunks, Digital Access Service (DAS) and Business Essential. Other than the Installation Credit described in this section, all other recurring and non-recurring charges listed in this tariff as applicable to the eligible services continue to apply.

In order to qualify for this Installation Credit promotion, the customer must maintain a minimum of 10 lines or trunks with the Company for the duration of 90 days from date of contract signature. If the Customer does not maintain at least 10 active lines or trunks in service for at least 90 days after the contract signature date, the Company will bill to the Customer and the Customer shall be responsible for payment of the full amount of the credit that was previously extended to the Customer by the Company under this "Installation Credit". New Service Contracts must be signed and dated by both ICG Telecom Group and the Customer by October 1, 2000 and all services must be installed by December 1, 2000 in order to be eligible for this promotion.

Arrangements for this promotion will be developed on a case by case basis (ICB) in response to the Company's need to meet competition and will be offered to the Customer in writing and on a non-discriminatory basis.

**9.6 Digital Access Services Promotion**

From January 10, 2002 to February 15, 2002, new and existing high volume customers who order "Plan A" Digital Access Services with a 12 month term agreement will receive the following pricing:

Month 1-6 \$275.00 per month, per PRI  
Months 7-12 \$475.00 per month, per PRI

New customers must order at least 200 PRI in order to receive this promotion. Existing customers must have at least 200 PRI currently in service with ICG and may order new additional circuits under this promotion. This promotion does not apply to any existing PRI services with ICG; existing agreements cannot be renewed in order to receive this promotion. There will be no installation charges applied for circuits installed under this promotion. All other features and Plans of Digital Access Service can be ordered under the regular tariffed rates. Early termination penalties will apply for disconnections prior to the end of the service term agreement.

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BY: Stephan Bui  
SECRETARY OF THE COMMISSION

(N)

(N)

**9.0 PROMOTIONAL OFFERINGS**

**9.7 SuperPak" Promotion**

Beginning December 22, 2003, new customers purchasing either Two-way PRI trunks or Digital Trunks will be eligible for the "SuperPak" promotion. Current customers signing a new contract for service will also be eligible for this promotion.

"SuperPak" will set the price of Digital Trunk's equal to Two-way PRI trunks in each market. In addition, this promotion will "Pack" 1,000 free outbound Interstate Long Distance (LD) minutes per month per service location with this service. All additional outbound Interstate LD minutes above the initial 1,000 minutes, as well as all inbound interstate usage, will be priced at the applicable Interstate rate per minute for eligible customers. Intrastate long distance minutes will be billed at applicable intrastate rates.

**Fully Configured Digital Trunk\***

<u>Term</u>	<u>NRC</u>	<u>MRC</u>
12 Months	\$500.00	\$425.00
24 Months	\$500.00	\$399.00
36 Months	\$500.00	\$389.00
48 Months	\$500.00	\$384.00
60 Months	\$500.00	\$379.00

\*Rate includes 1000 free minutes of Interstate Long Distance use.

**9.8 "PRI Caller ID Promotion"**

Beginning December 22, 2003, PRI customers who contract for or renew a contract for "SuperPak" can purchase Caller ID with Name for only \$24 monthly recurring charge per PRI and a non-recurring charge of \$25, regardless of contract term.

	<u>NRC</u>	<u>MRC</u>
Caller ID with Name; per PRI	\$25.00	\$24.00

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BY Charles H. Smith  
EXECUTIVE DIRECTOR  
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Issued by: Scott Beer  
Director, Industry & Corp. Affairs  
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Englewood, Colorado 80112v

**9.0 PROMOTIONAL OFFERINGS**

**9.8 Digital Access Services Plan A Promotion**

Beginning June 10, 2002 through December 31, 2002, new "Plan A" (inbound only) Digital Access Service/PRI customers that purchase a full T-1 (24 channels) with a term agreement of 12, 24 or 36 months, will receive the following promotional pricing.

<b>PRI Plan A – Port Pricing</b>					
		<b>1-5 PRI</b>	<b>6-28 PRI</b>	<b>29-56 PRI</b>	<b>57+ PRI</b>
<b>Term</b>	<b>NRC/PRI</b>	<b>MRC</b>	<b>MRC</b>	<b>MRC</b>	<b>MRC</b>
12 Months	\$300	\$419	\$408	\$397	\$383
24 Months	\$200	\$404	\$393	\$382	\$369
36 Months	\$0	\$379	\$368	\$359	\$349

<b>PRI Loop Pricing On-Net or Hybrid Access Loop</b>	<b>MRC DS1</b>	<b>MRC DS3</b>	<b>NRC DS1</b>	<b>NRC DS3</b>
< 8 Miles	\$150	\$1,500	\$250	\$500
> 8 Miles	ICB	ICB	ICB	ICB
Cross-Connect	\$99	\$490	\$250	\$500
DS3 Mux	Not Applicable	\$500	Not Applicable	\$0

This promotion is available exclusively to, 1) new customers signing a new contract, 2) existing customers renewing all their ICG Plan A PRI service and, 3) existing customers that only want to sign a new contract term for new PRI service, beginning the effective date of this tariff change. This Plan A PRI Port pricing is the same for all configurations, whether Option 1, 2 or 3. Early termination liability charges per the terms of this tariff apply for any terminations prior to the end of the contract. This promotion does not apply to resale orders.

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**BY Stanford Bell  
SECRETARY OF THE COMMISSION**

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## **10.0 CARRIER ACCESS SERVICE**

### **10.1 Switched Access Service - General**

Switched Access Service, which is available to Carrier Customers (IXC's) for furnishing their services to end users, provides a two-point electrical communications path between an IXC's premises and an end user's premises. Switched Access Service is only available for access to Company "On-Net" end users. It provides for the use of switching, transport facilities and common subscriber plant of the Company. Switched Access Service is available only to IXC's that have been certificated by the Kentucky Public Service Commission to provide Intrastate/Interlata telecommunications service in Kentucky. The Company offers such Service where facilities of the Company or other providers permit. Such Service may be provided over the Company's own facilities or in combination with the facilities of other Carriers. No call detail records (CDR's) are provided with Switched Access Service.

### **10.2 Call Types**

All traffic will be grouped and rated by call type. A call type shall include, but not be limited to, the following product attributes: jurisdiction (interstate/interLATA and intrastate/interLATA, intrastate/intraLATA), direction (originating or terminating).

### **10.3 Jurisdictional Assignments**

When the call detail available to the Company is insufficient to determine call jurisdiction, IXC Customers will be billed according to the percent interstate usage (PIU) reported to the Company.

If no PIU is provided by the IXC Customer, the Company will designate the following default PIU: 50%. Should the Company be audited by any Local Exchange Company (LEC), regulatory body, or other entity duly authorized to audit PIUs, the IXC Customer agrees to provide the Company and/or the auditing party with sufficient information to prove that the PIU filed by the IXC Customer with the Company is true and correct. Furthermore, the IXC Customer shall provide Calling Party Number (CPN) to the Company if the IXC Customer is technically capable of providing CPN.

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**10.0 CARRIER ACCESS SERVICE (Cont'd)**

**10.4 Traffic Format**

All traffic passed between the parties shall be in FGD format, as specified in Bellcore TR-NPL-000334, Technical Reference Voice Grade Switched Access Service, Transmission Parameter Limits and Interface Combinations, except terminating traffic carried in other formats such as FGB. Automatic Number Identification ("ANI") and Called Party Number ("CPN") information will be supplied on a per-call basis, except when such information is not provided to Company by an Incumbent Local Exchange Company ("ILEC") Network, or when such information is not passed in the appropriate signaling format, such as FGB.

**10.5 Signaling**

The Company and the IXC Customer shall establish Signaling System 7 ("SS7") connectivity to provide call set up time and call tear down capabilities, etc., as specified in Bellcore TR-NWT-000394 and TR-TSV-000905, or multi-frequency (MF) signaling to support the Service. Such SS7 connectivity may be directly between the Parties or may be between a third party SS7 hub provider and the Parties.

10.5.1 If SS7 connections are made via a third party, the IXC shall be responsible for installing, maintaining and paying for such SS7 links to the Company.

10.5.2 If SS7 connections are made to Company's Signal Transfer point (STPs), the IXC will be responsible for installing, maintaining and paying for appropriate links to Company's STPs. The design and operation of the SS7 interconnection links shall be tested and must be approved by both Parties prior to the provision of Service. Any new SS7 circuits required will be provisioned as described above.

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**10.0 CARRIER ACCESS SERVICE (Cont'd)**

(N)

**10.6 Order Process**

- 10.6.1 Services furnished by the Company may be interconnected with services or facilities of other authorized communications carriers, subject to the Companies technical limitations. Services provided in conjunction with an incumbent local exchange company (ILEC) requires compliance with industry meet point guidelines.
- 10.6.2 All charges for services will commence either on the date that service is installed by the Company or by the IXC customer desired due date, whichever is later.
- 10.6.3 Order for Service shall be remitted on ASR's or other formats as mutually agreed upon by the parties.

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**10.0 CARRIER ACCESS SERVICE (Cont'd)**

**10.7 Usage Measurement and Billing**

**10.7.1 Usage Measurement, Start**

Terminating: For all terminating traffic, usage measurement will commence when answer supervision or the appropriate SS7 Address Message is received by the Company's switch from the terminating end user's end office, indicating that the terminating end user has answered.

Originating: For all originating traffic, usage measurement will commence when the Company's switch receives the first wink supervisory signal or the Company end office switch receives the appropriate SS7 Exit Message from the tandem.

**10.7.2 Usage Measurement, End**

Terminating: For all terminating traffic, usage measurement will end when the Company's switch receives disconnect supervision or the appropriate SS7 Release Message is received or sent by the Company's switch.

Originating: For all originating traffic, usage measurement will end when the Company's switch receives disconnect supervision or the appropriate SS7 Release message is received or sent by the Company's switch.

**10.8 Charges**

Charges for Carrier Access Service are applied as nonrecurring or recurring. Nonrecurring charges are one time charges that apply for a specific work activity like service installations and service change orders. Recurring charges may include usage and facility charges. All usage and nonrecurring charges shall be billed in arrears. Facility charges shall be billed prior to the beginning of the billing period.

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10.0 CARRIER ACCESS SERVICE (Cont'd)

10.9 Carrier Access Rate Categories

10.9.1 Entrance Facility: RESERVED FOR FUTURE USE.

10.9.2 Access Tandem Switching: RESERVED FOR FUTURE USE.

10.9.3 Switched Transport: Switched Transport provides the transmission facilities between the IXC's Serving Wire Center and the End Office where the IXC's traffic is switched to originate or terminate an end users communications.

Common Transport provides a transmission path between an ILEC Access Tandem and the Company End Office where the Customer's traffic is switched. Common Transport is jointly provided with billing charges apportioned between the ILEC and the Company in accordance with meet point billing guidelines. Rates for Common Transport are set forth in 10.10.

10.9.4 End Office: The End Office Rate category provides for the local End Office switching and end user termination functions necessary to complete the transmission of IXC Access Services to and from the end users served by the End Office. The End Office rate element consists of a per minute of use Local Switching charge. Rates for End Office Local Switching are set forth in 10.10.

10.9.5 Carrier Common Line: Carrier Common Line provides for the use of an end user's company-provided common lines by IXC's for access to such end users to furnish Intrastate/Interlata communications. Rates for Carrier Common Line are set forth in 10.10.

10.9.6 800 Data Base Query: 800 Data Base Query is an originating service utilizing trunkside access which provides for the forwarding of end user dialed 8XX-NXX-XXXX calls to an IXC based on the dialed 8XX number. Rates for 800 Data Base Query are set forth in 10.10.

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Senior Director, Government Affairs  
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ICG Telecom Group, Inc.  
161 Inverness Drive West  
Englewood, CO 80112

Kentucky P.S.C. Tariff No. 2  
2<sup>nd</sup> Revised Page 113  
Cancels 1<sup>st</sup> Revised Page 113

**10.0 CARRIER ACCESS SERVICE (Cont'd)**

**10.10 Rates and Charges**

10.10.1	Entrance Facility	RESERVED FOR FUTURE USE	
10.10.2	Access Tandem Switching	RESERVED FOR FUTURE USE	
10.10.3	Switched Transport		
	Facilities Termination	\$0.00029066 per minute of use (MOU)	(R)
	Direct-Trunked Transport	RESERVED FOR FUTURE USE	
	Access Tandem Switching	RESERVED FOR FUTURE USE	
10.10.4	End Office Charges		
	Local Switching	\$0.01440000 per MOU	(R)
10.10.5	Carrier Common Line		
	Originating	\$0.000000 per MOU	(R)
	Terminating	\$0.000000 per MOU	(R)
10.10.6	800 Database Queries	\$0.00421, per query	(I)

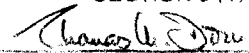
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Director, Industry & Corporate Affairs  
161 Inverness Drive West  
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PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

  
EXECUTIVE DIRECTOR

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**11.0 TOLL CALLING PLANS**

**11.1 Add on Direct Dialed Long Distance Calling Plans**

**11.1.1 General**

A) General

This plan enables Toll Free Service for intraLATA and interLATA and Interstate (outbound and inbound) calling and is available where facilities and billing capabilities permit. All rate plans listed contain Interstate minutes only. No Intrastate minutes are included and all Intrastate minutes will be billed at the rate listed below:

<u>Rate Plans</u>	<u>Monthly Charge</u>	<u>Rate Per Minute</u>
Basic Plan –	\$0.00	\$0.060
Rate Plan 100 –	\$45.00	\$0.060
Rate Plan 5,000 –	\$175.00	\$0.060
Rate Plan 15,000 –	\$500.00	\$0.060

- B) Inbound calls are billed for at a rate of \$0.0180 for the initial 18 seconds and \$0.006 for each additional 6 seconds.
- C) Outbound calls are billed in 6-second increments at a rate of \$.006 for each 6 seconds.
- D) Prices and Charges - Eligible Toll Free calls will be rated, using the prices above, all day, seven days a week.

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**11.0 TOLL CALLING PLANS**

**11.1 Add on Direct Dialed Long Distance Calling Plans**

**11.1.2 Add on Credit Card calling Plan 1**

A) General

Customers of ICG Business Telecommunications Services that subscribe to this plan must have ICG LOCAL service. Customers must enroll in this plan by completing and returning an enrollment form provided by ICG, by calling an 800 number designated by ICG for this plan, or by enrolling during a marketing contact with ICG.

This plan is an add-on to ICG's local calling and adds, intraLATA and interLATA and Interstate calling and is available where facilities and billing capabilities permit.

- B) Eligible Calls — Eligible calls under this plan are: ICG Customer Dialed/Automated card calls and calls placed via (specific numbers so designated by ICG) billed to the customer's ICG calling card associated with their ICG Local, intraLATA and interLATA main billed account.

<u>Class</u>	<u>Price Per Minute</u>	<u>Service Charge</u>
Eligible Calling Card Calls	\$0.35	\$0.00*


\*An additional \$0.30 service charge per call will apply to all calls made from a payphone.

- C) Prices and Charges - Eligible Dial Station calls will be rated, using the prices above, all day, seven days a week.

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Englewood, Colorado 80112



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**11.0 TOLL CALLING PLANS**

**11.1 Add on Direct Dialed Long Distance Calling Plans (cont'd)**

**11.1.3 Add on Credit Card calling Plan 2**

**A) General**

Customers of ICG Business Telecommunications Services that subscribe to this plan must have ICG LOCAL service. Customers must enroll in this plan by completing and returning an enrollment form provided by ICG, by calling an 800 number designated by ICG for this plan, or by enrolling during a marketing contact with ICG.

This plan is an add-on to ICG's local calling and adds, intraLATA and interLATA and Interstate calling and is available where facilities and billing capabilities permit.

**B) Eligible Calls — Eligible calls under this plan are: ICG Customer Dialed/Automated card calls and calls placed via (specific numbers so designated by ICG) billed to the customer's ICG calling card associated with their ICG Local, intraLATA and interLATA main billed account.**

Per call price -

<u>Class</u>	<u>Price Per Minute</u>	<u>Service Charge</u>
Eligible Calling Card Calls	\$0.25	\$0.95*


\*An additional \$0.30 service charge per call will apply to all calls made from a payphone.

**C) Prices and Charges - Eligible Dial Station calls will be rated, using the prices above, all day, seven days a week.**

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**11.0 TOLL CALLING PLANS**

**11.1 Add on Direct Dialed Long Distance Calling Plans (cont'd)**

**11.1.4 Add on Toll Free Service Calling Plans**

A) General –

Dial Around Service - Dial around rates apply to those instances where a Customer has not selected ICG as their long distance provider, but utilizes the ICG Long Distance Network by dialing ICG's CIC during to the outbound dialing sequence.

<u>Class</u>	<u>Price Per Minute</u>	<u>Service Charge</u>
Eligible Calling		
Dial Around Calls	\$0.25	\$0.00

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## **11.0 TOLL CALLING PLANS**

### **11.1 Add on Direct Dialed Long Distance Calling Plans (cont'd)**

#### **11.1.5 Add on Toll Free Service Calling Plans**

##### **A) General**

This plan enables Toll Free Service for intraLATA and interLATA and Interstate (outbound and inbound) calling and is available where facilities and billing capabilities permit. All rate plans listed contain Interstate minutes only. No Intrastate minutes are included and all Intrastate minutes will be billed at the rate listed below:

<b>Rate Plans</b>	<b>Monthly Charge</b>	<b>Rate Per Minute</b>
Basic Dedicated Plan –	\$0.00	\$0.040
Rate Plan 100,000 –	\$3,000.00	\$0.040
Rate Plan 500,000 –	\$14,000.00	\$0.040
Rate Plan 1,000,000	\$25,000.00	\$0.040

- B)** Inbound calls are billed for at a rate of \$0.0120 for the initial 18 seconds and \$0.004 for each additional 6 seconds.
- C)** Outbound calls are billed in 6-second increments at a rate of \$.004 for each 6 seconds.
- D)** Prices and Charges - Eligible Toll Free calls will be rated, using the prices above, all day, seven days a week.

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**11.0 TOLL CALLING PLANS**

**11.1 Add on Direct Dialed Long Distance Calling Plans (cont'd)**

**11.1.6 Other charges**

A) General

Other charges – In addition to usage charges provision of outbound numbers, directory listings and customized project accounting code charges are listed below.

Feature	Monthly Charge	Non Recurring Charge
Toll Free Number (1-999)	\$2.50	N/A
Toll Free Number (1,000+)	\$1.25	N/A
Directory Listing	\$15.00	\$15.00
Project Accounting Codes – Unverified/unforced	\$15.00	\$10.00

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**11.0 TOLL CALLING PLANS**

**11.1 Add on Direct Dialed Long Distance Calling Plans (cont'd)**

**11.1.7 Miscellaneous Charges**

**A) General**

The Subscriber Line Charge (SLC) is an allowed fee to recover some of the costs associated with providing telephone service. It is not a tax or a fee charged by the government. The Subscriber Line Charges are listed below.

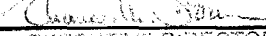
Type of service	Number of lines	Monthly SLC Rate per line
Business lines		
	1-2 Lines	\$6.00
	3-12 Lines	\$5.00
	13-23 Lines	\$3.00
	24+ Lines	\$1.25
Digital Trunks		
	1-96 Lines	\$3.00
	97-480 Lines	\$1.00
	481+ Lines	ICB

Type of service	Number of PRI	Monthly SLC Rate per PRI
PRI		
	1-27 PRI	\$36.00
	28+ PRI	ICB

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